WELCOME TO OBERAMMERGAU

This welcome guide is intended to provide you with some details about the most common information used by members of the Canadian NATO School (Oberammergau) contingent. Of course, we could not possibly have discovered the area in its entirety. There are still many hidden treasures to be found. Our Canadian community is also a great resource for information on living in Germany. Common German words and phrases are included to help you find your way around a little easier. Many tips are provided about daily living in Germany. This guide is current as of May, 2019. Hopefully, with a little guidance, you will feel more comfortable as you settle into your new life here in the beautiful Ammergauer Alpen. As the Germans say, Willkommen!

Oberammergau, with a population of just over 5,400, lies 840 metres (or 2,750 feet) above sea-level, in the valley between the 1342 metre-high Kofel Mountain and the 1682 metre-high Laber Mountain.

It is world-renowned for the Passion Play, which is held every 10 years dating back to 1633, when the village feared devastation by the plague. The village fathers, driven by desperation, took an oath that they would stage a performance of the Passion of Christ every decade if the plague vanished. As the story goes, the village was spared and in 1634 the villagers began to stage the play. The specially built Passion Play Theatre can hold 4,800 visitors for the six-hour spectacular event. The 42nd Passion Play will be held from 16 May to 4 October 2020 with 102 performances planned.

The area is an outdoorsman’s delight. There are endless hiking, biking and cross country ski trails, along with an outstanding indoor/outdoor swimming complex, track and field facilities, tennis and squash club, and fantastic ski slopes right here in the local area. It is a fantastic place to live and work.
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CHAPTER 1: LIFE IN GERMANY

Basic German Information

Germany has 82 million inhabitants. Family remains the most important social reference unit and young people have very close bonds with their parents. Bavaria attracts more foreign tourists than any other German state. The “Laptop and Lederhosen” catchphrase used to describe the area demonstrates that there is more to Bavaria than just lively tradition: Munich is the state capital and Bavarian home to companies like BMW, Porsche, and Audi. At first, you may find the local German population very formal. However, they are quite sociable and this can be seen at any festival or local Gasthof. Family and friendship bonds are long lasting and sincere. Bavarians greet each other politely on the street, at the doctor’s office and when entering or leaving a shop, ensuring to look into each other’s eyes. When visiting German friends, some mixed flowers or a bottle of wine is the best gift and being punctual is a must!

Important Phone Numbers
Emergency (Police): 110
Fire – Ambulance: 112
International Operator 11834 (within Germany)
Police (Oberammergau): 08822-94583-0
Mountain Rescue (Bergwache): 08822-6333
Military Police (GAP): 08821-7503827
ADAC: 0180 2 22 22 22
NATO School Guard Force (24 hrs): 3768 94811220
Duty Officer (NATO School): 0162-2646121
NATO Recreation Centre: 08822-94813101
CFSU(E) Duty Officer: (+49) 0172-5345900
Member Assistance Program: No charge, direct dial:
800 875 070
Canadian Social Worker: (+49)02451-717309
Contingent Chaplain (24 hrs): (+49)02451-632229

Time Zone
German time is within the Central European Time zone. Germany is generally 6 hours ahead of Eastern Canada and European Union clocks go forward at midnight on the last Sunday in March and backward at midnight on the last Sunday of October. Note that North America changes its clocks earlier in March and in November instead of October, so there are a few weeks each year where the time change between zones is different.

Canadian Support

There are six Canadian Armed Forces (CAF) positions currently in Oberammergau and Ingolstadt. There is a Major in Ingolstadt and in Oberammergau there is a Lieutenant-Colonel, a Major, two Chief Warrant Officer positions, and a Warrant Officer. The Canadians in Oberammergau and Ingolstadt have two levels of support: command support locally and administrative support from Geilenkirchen (also known as GK). Canadian military personnel and their families in Oberammergau are
supported by the command team of the CO and Unit CWO. The current command
team, LCol James Pierotti and CPO1 Gerry Price, must be made aware when any
Canadian is admitted to the hospital, and they should be made aware of any
assistance required by Canadian families. They must be informed if you plan on
leaving the local geographical area. More importantly as you transition to Europe,
they will be responsible for assigning a sponsor to assist you and your family to
settle in Germany.

Canadians in Oberamergau are considered Remote Personnel (RP), supported by
the Canadian Forces Support Unit Europe [CFSU (E)], in Niederheid, Germany,
approximately 700km from Oberamergau. As they are responsible for nearly 2,000
military personnel, their services differ radically from what one would expect from a
unit or base/wing back in Canada.

CFSU(E)
CFSU(E) provides detailed information upon arrival. However, some of the
differences from a unit or wing orderly room are that this unit provides military family
support services, medical and dental support to military personnel, claims processing
for family members, and many functions crucial to your initial arrival and subsequent
support. It is recommended that you ask your sponsor, during your HHT, for a list of
all the points of contact at GK so you can figure out who to call if you encounter any
support issues as you transition to your rental property. These are some of GK’s
areas of responsibility:

• Coordinating and communicating your arrival in Europe;
• Coordinating your furniture and effects arrival;
• Gas subsidies through the use of the Aral Card;
• SOFA stamp for dependent green passports;
• Car registration and de-registration;
• Providing admin instructions to personnel after an OUTCAN posting message;
• Driver’s permits, licensing, license plates, and driving exams;
• Orderly Room services, including the holding of personnel files and updating
   administrative documentation;
• Mail to and from Canada;
• Processing members clearing in/out, over the phone;
• Processing individual travel authorizations and claims;
• Leave passes, including spousal leave passes (for purposes of processing vacation
   travel assistance tracking when dependents travel without the military member);
• Process post-specific, vacation travel assistance, and foreign-service premium
   allowances;
• STEP program (Student Term Employment Program for dependant children of
   military members) and other OUTCAN benefits;
• Brookfield Global Relocation Services (BGRS);
• Medical/Dental claims for military personnel and families (see Chapter 2); and
• PSP trips/chalet rentals.

Address:
CFSU(E), Niederheid Base
Building B14, 2nd Floor (Above the Post Office)
Offices 207 & 210
Office email: cmfrc-remote@hotmail.com

Mailing Address from Canada:
CFSU(E) Selfkant
PO Box 5053
Belleville, ON
K8N 5W6

Street Address:
Selfkant-Kaserne
Quimperléstr. 100
Geilenkirchen, Germany
52511

Online Support
The Canadian Armed Forces application, available on your smart phone and tablets, is essential to finding support that you require that may not be immediately available from the chain of command or CFSU(E). It is highly recommended for CAF Oberammergau personnel and it provides access, under the Resources tab, to 24/7 member assistance, family support, the member assistance program, CANFORGENs, family services, and many other resources. In addition, the CAF CONNECTION website, www.cafconnection.ca/National/Home.aspx, has information on all PSP and MFSU(E) programs.

Income Tax

Canadian Military members are deemed residents for Income Tax purposes, which means that you are exempt from provincial taxes while OUTCAN but you will be assessed a Federal surtax. In general, spouses should file as “factual” and CAF members as “deemed”. Contact the international tax office to determine your residency status before filing your taxes. Be sure to provide the CRA the Belleville address and not your local DEU address. As tax laws are continually changing, please refer to the following website for your tax information: www.cra.gc.ca/international or you may call 613-952-3741 (English), 613-954-1368 (French). Deemed Residents cannot e-file their tax return, a hardcopy must be mailed to: International Tax Services Office, PO Box 9769, Station T, Ottawa, ON K1G 3Y4

The following links are highly recommended for filling your Canadian Tax Return while you are OUTCAN:

https://youtu.be/-WdUJM3RjoE
https://www.cafconnection.ca/Europe/Resources/Canada-Revenue-Agency-while-OUTCAN.aspx

Language Courses

You may want to enroll in a German language course in order to feel more comfortable within Germany. There are lessons available locally, but the classes fill up fast. The following are some other options:
Rosetta Stone
This is a computer assisted language learning program that uses a combination of images, sound and text in order to teach vocabulary terms and grammatical functions intuitively. Military Family Support have licenses available for use by remote families. If you are interested in obtaining a license please contact cmfrc-remote@hotmail.com. The licenses are issued on a first come first served basis. Account users must remain active in order to keep their license.

This is the contact information: Military Family Services Europe - Virtual Programs Coordinator, Canadian Forces Morale and Welfare Services (Europe) mfse.virtualcoordinator@gmail.com/ +44 (0)1452 859863 or +44 (0)7724 918637

BBC Online Language Courses
BBC is offering free enrolment in a 12-week foreign language course. There are four languages offered: French, Spanish, German and Italian. The program uses videos, audio instruction and quizzes to help you learn. It also has a “quick fix” series for survival phrases in 40 languages. You can check this learning option out at: www.bbc.co.uk/languages.

Word2Word Free Online Language Courses
This site provides links to free online language courses (approximately 120 languages), which vary in quality and quantity of the material provided. Check it out at: www.word2word.com and click on “Free Online Language Courses” then “Take Me To” the German language.

German with Jenny
There are several YouTube videos and a paid app. https://www.germanwithjenny.com

Telephone and Internet
Phoning in and from Germany differs from North America. 08822 is the area code for Oberammergau area and 9481 + local is the number for NATO School. You can leave out the area code if you are dialing from within the same city or town. For example, if you live in Unterammergau, and you are calling the school, you can leave out the 08822. Exception for this is with the use of cellphones when you must always dial the area code and use the 0 in front when calling within Germany.

Long Distance Examples
Germany to Canada: 001 xxx xxx xxxx
Germany to other European Countries: 00 + country code + phone number (without the 0 but there are exceptions)

Canada to Germany: 011 49 xxxx xxxxxxx (do not use a 0 after the 49) (length of last section of digits can vary)

Telephone Books
Telephone books are available for free from the Deutsch Post Office.
Computer and Internet
As in North America, it is illegal to download music, movies, etc, from certain websites (i.e. Torrents). Violating these laws can result in a fine or prosecution. Virtual Private Network (VPN) apps are available for download and may allow you to access certain geographically restricted websites.

Internet service is comparable in price and speed to services in Canada. Your sponsor will be able to provide you with service provider recommendations.

Mail
All Canadian mail is handled through the CFSU (E) Postmaster. Personal mail arriving from Canada via the CFSU (E) Postmaster can take 3 to 6 weeks to arrive. If mailing parcels back to Canada via the CFSU (E) post office, please follow the instructions below.

All parcels must be double-wrapped and include the following return address:
Name
RP and Location
PO Box 5053 Stn Forces
Belleville, ON K8N 5W6

Attach a customs declaration, including an itemized list of the contents and the value of each item. If mailing used items, you may put NCV (no commercial value) on the form. On the outer wrapper use your German civilian address for the return address.

The destination address will be:
Postmaster
CFSU(E)
Selkant Kaserne
Quimperlestr 100
52511 Geilenkirchen, DE

Once the CFSU (E) post office receives the parcel, they will remove the outer wrapper and process your outgoing package. You will be sent an email with the postage amount and your pay will be debited.

It is important to note that Canadian banks can deny you RRSP contributions and investment services if you provide a German mailing address, therefore for any circumstances where a company needs an physical address, use the following:

Your Name
CFPO 5053
15 Westwin Ave,
Astra, ON K0K 3W0

German Post Office
Mail can also be sent through Deutsche Post. Although it is more expensive, it is much quicker than sending mail via GK. Additionally, Deutsche Post locations can be
used to buy minutes for your cell phone. The main Deutsche Post office in Oberammergau doubles as a Beer/drink store and it can be found nearby the Edeka Grocery store at Ettaler Str 14.

Driving in Europe

Before your HHT and prior to daily driving in Germany, it is highly recommended that you peruse these websites, http://www.gettingaroundgermany.info/, http://www.bugeurope.com/transport/drive.de.html, or www.alltravelgermany.com/Germany/Car _Rental/Driving _Tips.htm for some basic rules and signage. Right-of-way, in particular, is different from North America and you will need to understand the differences before driving through small towns like Oberammergau. Once you arrive, you will need to arrange a driving test and licensing through the Licensing Clerk, Canadian Forces Support Unit Europe Canadian Armed Forces, andrew.saunders@forces.gc.ca / Tel 011 49 2451 717127 (Canada) +49 2451 717 127 (Europe).

Equipment
As in Canada, drivers in Germany must be in possession of a valid driver’s license and vehicles must be registered and insured. Within a vehicle, the following items are mandatory:

- Proof of insurance;
- Vehicle registration;
- First-Aid Kit – Verify the expiry date occasionally;
- Warning triangle; and
- Safety vest(s) – By law it is required to have a minimum of one safety vest in your vehicle but it is recommended to have a safety vest for each seatbelt. When exiting a vehicle due to an accident or other mishap, individuals are required by law to dawn a safety vest.

Accidents
If you are involved in an accident you must:

- Remain at the scene and render First Aid if required. Also, take the necessary precautionary measures to avoid fire (e.g. turn off engine)
- Warn other motorists of the accident by placing a warning triangle 100m from rear of your vehicle where it can be seen clearly by approaching traffic and activate the hazard lights.
- Provide your insurance details to the involved parties. This means waiting for a reasonable time if they are not, for some reason, at the scene of the accident (e.g. collision with a parked vehicle). If after waiting for a reasonable amount of time, you still cannot identify the owner of the property you damaged, you must report the accident to the police ASAP, but not later than 24 hours after the incident.
- Ensure you obtain the involved parties’ insurance details, together with vehicle registration information and, if applicable, the names and addresses of any witnesses. If there is only minor damage to the vehicles - and the drivers agree - the police need not be called. Drivers, however, should exchange insurance details. However, if you are in doubt, request the presence of police.
- If safe to do so, it is recommended to photograph the scene of the accident.
- Inform the local Canadian chain of command.
Do not admit liability as doing so could adversely affect your third party liability insurance coverage. If you pay an “on the spot” fine, this could be construed as you are partially admitting blame for the accident. You have the option to refuse to pay for the "on the spot" fine. Let local police know if you are subject to Canadian military jurisdiction. If you subsequently receive correspondence from police or other official authorities, do not disregard it. If in doubt, check with your legal office. Your insurance company may not cover any claims if you have consumed alcohol and you will likely be held personally liable for all claims.

**Booster seats**
Children under the age of twelve with a height below 150cm are required to use a car seat with a seatbelt when in a vehicle. Therefore if your child is over 12 years of age but still under 150cm they are not required by law to use a car seat. The same principle applies to those who are over 150cm tall but less than 12 years of age.

**Insurance**
ADAC coverage, similar to CAA, provides a breakdown service whether on the road or at home. You can call them at 0180 222 2222 if you are involved in an accident. There is an ADAC office in Oberau, Münchner Str. 10, phone 08824-92220

The following are some local options for day-to-day insurance needs:
- O.Girke Insurance and Travel, Mastholterstr 2, 59555 Lippstadt Ho@girke-travel.de 02941-96720
- Stefan Woiwode, Hauptstr 3, 82433 Bad Kohlgrub Stefan.Woiwode@Allianz.de 08845-748046
- CHARTIS, Mueller Agency, Hillstr 58, 54529 Spangdahlem aiuspangdahlem@t-mobile.de 06565-4178
- MIRASCON / Volkswohl Bund, US Insurance agent Mr. Thomas Schroder Burgstr. 33a, 82467 Garmisch-Partenkirchen, Tel: +49 08821/53400
  Email: alpenblickgarmisch@web.de, M-F 0900-1800
  https://www.mirascon.com/agencies/agencies-germany/

**Driving in Other Nearby Countries**
Lights should be on while driving through Austria. A vignette sticker is required when driving on any Austrian autobahn. These can be purchased at most gas stations near the Austrian border, or at the Esso station just before USAG Garmisch. Anyone driving on French roads, including foreigners visiting the country, must have a breathalyzer kit in their car. Single-use breathalyzers cost between €0.50 and €1.50.
Test kits carrying the "NF" label are recommended in France, of which there are two manufacturers: Contralco and Red Line. Motorists are being advised to have at least two breathalyzers at all times in their vehicle, so that one can be used if necessary while the other is kept to produce if requested by police. Anyone driving in France is already required to carry a warning triangle and a fluorescent safety vest. The vest should be carried inside the car and not the trunk. Failure to have these in the car can lead to a fine of €90. Other items required are a first aid kit, fire extinguisher and spare bulbs for car lamps, lenses and reflectors.
There are no road tolls in Germany. In France and Italy you will pay to use most main highways. In Switzerland you will have to pay a one-time fee (good from Jan - Dec). It is cheaper to pay with Swiss currency at the Swiss border. The Czech Republic, like Austria, requires a vignette for use of their highways.

Parking (Parkscheibe)
When parking in local lots (Blue P) that display a time limit, but have no ticket machines, you are required to display a blue plastic parking disc (Parkscheibe) in your window. You set it for the time that you arrived. Normally issued during in-routine, at the Licensing Office, you can also buy these discs at fuel stations and tourist information centres. In some areas you will see a large blue sign with a white "P" which means you may park in the designated area for free for the set amount of time on the sign ie; 2std (2 hours). Set the parking display disc to your arrival time to the nearest half hour and display it on your dashboard.

Parking Garages
The Parkleitsystem is a parking guidance system using a series of signs around the central area of a city. These blue-and-white signs indicate the occupancy of various nearby parking garages. Next to the name of the parking garage is the word frei (spots available) or besetzt (full). In underground car parks you have to take a ticket to enter. Keep the ticket with you and pay at the machine when you are leaving. Retrieve the ticket from the machine and insert in the machine at the exit barrier.

Day-to-day driving in Germany and Europe
Speed cameras are frequent and usually difficult to notice as they are in a dark green box, often located in areas where speeds change. You may get a flash, followed by a fine in the mail from GK. It is illegal to wash a vehicle on a public street; this can be done on private property in some areas. In addition, do not wash it on a Sunday due to cultural restrictions. Car washes are available locally.

Registration Renewal
Depending on the age of your vehicle you may be required to complete another safety inspection to keep your registration current. It will be listed on your vehicle registration fuel card when the next safety inspection is due. The stickers on your license plate would reflect the month and year of expiry. Additionally, a reminder will be sent to you prior to that date. A brand new vehicle does not require a safety inspection for 3 years. A vehicle less than 5 years old requires an inspection every 2 years. A vehicle over 5 years old requires an inspection every year. If the inspection is done at a German Tüv facility, then the inspection is good for 2 years.

ARAL Fuel Cards
The Licensing Office in Neiderheid will issue an ARAL card to everyone in the family who will be driving. Make sure to be familiar with which ARAL stations accept the card. The closest station to Oberammergau is located in Garmisch-Partenkirchen, near the McDonalds. www.aral-fuelcard.com/stationfinder

International Driver’s License
When traveling outside of Germany, some countries do not accept the Canadian Forces Europe driver’s license (Spain, Austria and Greece, to name a few). You must have an international driver’s license. You can obtain this in Farchant at:

You need to bring with you: Passport, Provincial Driver’s License, CFSU(E) License, Passport photos (can be obtained free from the NATO School) and 15 euros. They do not speak English very well, so it can be helpful to bring a German speaker with you. They will give you a plastic card which you will take to the KASSE machine and pay 15 euros with cash or card. Get your receipt and take it back to your wicket and give it to the person. They will then present you with your new license.

**Tires/ Snow tires**

Most Europeans use both summer and winter tires. It is difficult to purchase all-season tires in this area. Make sure to buy the appropriate speed rating for driving on German roads. They take VAT forms as well. Roads can be treacherous in this area in winter so it is recommended to use winter tires. You could be liable for a fine and insurance coverage could be a problem if there is an accident and you do not have winter tires. Snow tires should be installed on your car by the end of October and removed at the end of April. Winter chains are required in some areas during bad weather. You can purchase chains for your car from the V-Markt, you need to know the size of your tire.

**Safety Inspections**

There is an inspection station located in Bldg 202 on Artillery Kaserne in Garmisch. Call 08821-7503608 for an appointment. You can also have it done at: Krause – Rottenbucherstrasse 5, tel: 08822-6365.

**Banking**

Setting up a German bank account will be critical to your transition and it should be completed during your HHT. There are 2 main banks in town.
VR Bank, Bahnhofstr. 24, 82487 Oberammergau, [https://www.vr-werdenfels.de](https://www.vr-werdenfels.de)
Sparkasse Bank, Dorfstr. 23 82487 Oberammergau, [https://www.sparkasse.de](https://www.sparkasse.de) Bank machines are always open.

Banking Hours at Sparkasse Bank (and most other German banks):
Monday, Tuesday, Friday: 08:30 – 12:30 and 14:00 – 16:00
Wednesday: 08:30 – 12:30
Thursday: 08:30 – 12:30 and 14:00 – 18:00
Please note that opening hours may vary and it is recommended that you verify in person or online.

Banking in Germany is some different than in Canada. First of all, when you go to the bank, you will see more than just ATMs (geld automat). There are normally three, in fact. One is for withdrawing money, one is for paying bills and one is for obtaining your account balances.

Geld automat: This is for withdrawing money. After you put your card in the slot, you will be given several options. The top left corner says “Auszahlung”
and this is for withdrawing money. Then enter your PIN. You can also choose to load money onto your cell phone by choosing “Handy”. You will have to know what kind of phone service you have. Note that this bank machine does not issue receipts.

Bill payment machine (Uberweisungen): You will have few bills to pay at the bank while you are here because phone, internet, insurance, and utilities all come directly out of your account. However, many businesses (doctor, school...for example) will give you a bill with their banking information on it. To pay these bills, you will make a transfer from your account to theirs. You can ask the teller to do this, use the bank machine or you can also pay online if you are comfortable interpreting the instructions. This bank machine does not give any receipts. Again, ask someone to show you the procedure for using the bill-paying machine or the online service. Don’t forget to withdraw your card at the end. You have to tell the machine to release it.

Bank balance machine (Kontoauszüge): This machine gives you a record of your account activity. This is the easiest machine of the three. You put your card in and there is no keypad to enter a PIN. Just wait for the printouts, and don’t forget to withdraw your card. You will be charged to have statements sent to your home so remember to collect them regularly. You can pick up files at your bank to store them.

Bank fees: Discuss charges for using your debit card as you may want to pay a set monthly fee. There will be a charge for using your debit card outside Germany and although they can be used in grocery stores and larger shops, many smaller, individually-owned shops and restaurants prefer cash.

Credit Cards: The amount on your German credit card will be withdrawn automatically from your account each month. You will receive a statement in the post (like VISA or MasterCard in Canada) with an itemized list of charges, but you will see the deduction on your chequing account statement as one transaction. You can get the credit card statement by using your credit card in the bank balance machine. There is an annual fee for having the credit card. Most stores accept credit cards but please note that some local restaurants operate on a cash-only basis.

German Events and Holidays

**January**
• 1 January - New Year’s Day
• 6 January Epiphany/Three Kings’ Day (Drie Konige) – Children dress up as the Three Kings and go door-to-door, singing, or telling stories in German. It is customary to give them some money and/or candy. When finished, an adult will use chalk and write the symbols C, M, B (Three Kings initials), and the year above your doorway to indicate that your house has been blessed that year. This way, other children will not come by.

**February**
• First Weekend- Konig Ludwig Cross country ski race in Ettal
• 42 Days before Easter - Rose Monday (Rosenmontag). Many areas of Germany celebrate this day with a parade. This is usually during Fasching (Carnival Week).
• Fasching or Carnival week is similar to the Mardi Gras celebrations in other parts of the world. It is a crazy time for people to “let loose” before the Lenten period begins. It occurs the week before Ash Wednesday.

March/April
• Weekend before Easter, Easter Arts Fair, Ammergauer Haus Good Friday, Easter Sunday, and Easter Monday are holidays. As well, most Germans have a one or two weeks holiday around this time.
• 60 Days after Easter, Corpus Christi Procession May
• May 1st is Labour Day or Maifeiertag, Maypoles are erected in various towns.
• Early May - Ascension Day, 40 days after Easter
• Schools have a one-week break towards the end of the month.

May/June
• Pentecost/Whit Sunday and Monday – The seventh Sunday and Monday after Easter.
• Corpus Christi is the Thursday after Trinity Sunday, usually in June.

August
• Konig Ludwig Fire – Aug 24th, bonfires on the mountains and fireworks

September
• Almabtrieb Parades – various times, check Garmisch newsletter. The cows are brought down from their summer pastures in the mountain.
• Oktoberfest – last two weeks of September, held in Munich, for reserved seating, book early!

October
• Last weekend- Saint Leonhard’s Ride in Unterammergau. Horses are decorated and form a parade to the local church where they are blessed

December
• Oberammergau Christmas Market – held the first Sunday of Advent.
• Christmas Arts and Crafts Market – third Sunday of Advent at Ammergauer Haus
• Klopfelsingen (Christmas carolling) Thursday before Christmas Eve. Children go from house to house and sing.
• Sylvester Celebration (New Year's) – Sterngang (Procession of the Star), on Dec 31 at 1900, gather at the Ammergauer Haus and walk with hundreds of people through Oberammergau carrying torches and singing.

Please note that it is recommended that you verify German events and holidays online as dates/timings may change from year to year but the above mentioned dates serve as a useful tool.
CHAPTER 2: SETTLING IN OBERAMMERGAU

Key to settling into the local area will be to pick the right school for your children, know how to access local health care, and figuring out how to get to and from main transportation hubs. This chapter will cover those critical areas as well as helping you understand the surprisingly complex garbage and recycling system.

The above map will help you situate yourself and note that it is only a 30 minute walk from the train station to NSO.

Schools

Available schools largely depend on the age of your children. Some families have enrolled very young children in the German school system for Kindergarten and there is a kindergarten located on the Garmisch American base. For grades one to eight, there is again a German school option and the Garmisch Elementary Middle School on the Garmisch American base. For high-school students, the CAF will only fund students for the Munich International School, an hour away. Please contact the school for enrolment criteria and information.

The Munich International School
http://www.mis-munich.de, Schloss Burchof, 82319 Starnberg, Tel: 08151-3660

Munich International School was founded in 1966 in Harlaching and moved to its current 26 acre site near Lake Starnberg in 1968. MIS provides a co-educational, international, English language learning environment for students aged 4 -18. High
academic standards, a diverse curriculum and a clear focus on the moral, intellectual, physical and emotional development of students are central to the MIS experience. Accreditation: MIS is an IB World school authorised by the International Baccalaureate to develop and deliver courses within the framework of the IB Primary Years Programme, the IB Middle Years Programme and the IB Diploma Programme. MIS is approved by the government of Bavaria and fully accredited by the New England Association of Schools and Colleges as well as the Council of International Schools. MIS is also a member of the National Association for College Admission Counselling and subscribes to NACAC’s Statement of Principles of Good Practice. The school’s internationally recognised academic standards enable students to transfer smoothly to other international or national schools and to be admitted to outstanding colleges and universities worldwide.

U.S. Army School (DODÉA)
Garmisch Elementary/Middle School Bldg 716 http://www.garm-es.eu.dodea.edu/
Tel: 08821-750-2758, DSN: 440-2758

Located in the Bavarian Alps, Garmisch Elementary and Middle School serves students in grades kindergarten through eight. Most Canadian children attend the American school but parental opinions can be mixed as it is a very small school with less than 80 students. Arriving families who would like to send their children to the DODÉA School in Garmisch should start the application process early to establish the Canadian central billing. Note that the school provides bussing, but only from three locations in Oberammergau that may shift from year to year. The bus departs Oberammergau at roughly 0700 and arrives at 1500 on most days (subject to an irregular schedule of early release) and takes 30 minutes each way. Current experience is that the school is a positive learning environment.

German Schools
If you are considering enrolling your child in a local school, contact the NATO School Parent Student Association (NSPSA) secretary. It is an informal, voluntary group that supports NATO School families of any nationality who have opted to use the local schools. Your sponsor can put you in touch with the group. There are two kindergartens in Oberammergau for children ages 3 to 6. The kindergartens are not part of the state school system: attendance is voluntary and must be paid by the member. The child can be enrolled in January of the year she or he becomes 3 years old.

Kunterbunt: 08822-935749
Regenbogen: 08822-1054

Most parents using the German school option will tell you that the child can expect 3-6 months of difficult transition learning the language. However, they will also tell you that they are very happy with the environment and the ease of picking up and dropping off children. Note that schools tend to run 0800-1130 and have more homework than one might expect for their age back home. When a child starts elementary school, on the first day, it is tradition to take a large cone (available at the euro store) filled with candies, little gifts, school material, etc!

Oberammergau Elementary School (Grundschule), Schulweg 1, 82487 Oberammergau, Tel: (0 88 22) 92 26 60, From 1st to 4th grade
Music Lessons
Garmisch music school: http://www.musikschule-gap.de
Murnau music school: http://www.musikschule-murnau.de

Local Medical and Dental Care

The German health care system is incredibly fast and effective. You may see any doctor you’d like, however there are a few listed below who speak English. Usually you can get an appointment the same or next day. If you go in person to the doctor’s office to make an appointment, they will assume that it is urgent and you may be seen right away. Most doctors’ offices are open at 8:30 am. They are closed for lunch and the afternoon and open between 15 – 1600 hours until 18 -1900 hours.

The latest presentation provided by GK for understanding all of the services available is located here: https://www.dropbox.com/sh/f2rc51jvbu02rwx/AADFfs_7T0HDVi-PAVREBXxa?dl=0. Contact MFSE.VirtualPrograms@CFMWS.com to get access to the latest information session that was presented through Webex.

Family Doctors/Hausarzt
Dr. Beck, Othmar-Weiss Strasse 5, Oberammergau Tel: 08822 4244

Dr. Schneider, Eugen Papst Strasse 7, Oberammergau Tel: 08822 6788

Dr. Schmidt, Dorfstrasse 28, Unterammergau, Tel: 08822 7255

To find other doctors or specialists in area: https://www.arzt-auskunft.de

Medical Billing

Military members have the doctor’s office bill Niederheid directly and you can contact MFSICFSUE@forces.gc.ca for details:

Care of Support Service Manager, Canadian Forces Support Unit (Europe),
Selfkant Kaserne, Quimperlestrasse 100, D-52511 Geilenkirchen, Germany.

Family members will receive a bill in the mail, which you pay at the bank or online. You will be sent two copies of the medical bill; keep one to send to Allianz Global Assistance for reimbursement using the Out-Of-Country Claims form from PSHCP.

Mail to: Allianz Global Assistance, Public Service Health Care Plan, PO Box 880, Waterloo, ON N2J 4C3

All bills associated with the care of dependents are the member’s personal responsibility and are to be claimed through PSHCP - for enquiries email PHSCP@allianz-assistance.ca. Information about dependents coverage can be found on the PSHCP website http://www.pshcp.ca/coverage/comprehensive-coverage.aspx
IMPORTANT NOTE: Military Members must sign all medical forms before being submitted for reimbursement, as spousal signatures will not be accepted. Also, Allianz is very strict about the spelling of dependent names and birth dates on forms. Expect that claims containing even obvious typos will be delayed or denied, so check all paperwork over carefully.

CFSU(E) Medical Contact Information
717301 email to: gkmedicalclinic@forces.gc.ca

Medical Officer, CF H Svcs Clinic Det Geilenkirchen
Kevin.garneau-begin@forces.gc.ca Tel: 02451-717301

Community Health Nurse, CF H Svcs Clinic Det Geilenkirchen
Connie.grant@forces.gc.ca Tel: 02451-717305

Pharmacist, CF H Svcs C (O) det Geilenkirchen, Germany
adam.calabrese@forces.gc.ca / Tel: 02451-717308

Physician Assistant/CF H Svcs C (O) Det Geilenkirchen
Karen.scobie@forces.gc.ca / Tel: 02451-717301

Facebook page: https://www.facebook.com/GKMedicalClinic/

Dentist (Zahnarzt)
Military personnel receive services from the Dental unit in GK. Family members receive services from local German dental clinics (see list at Annex A) and utilize the Canadian Forces Dependants Dental Care Plan to recover expenditures. Dental bills for military personnel that require pre-approved local dental care is directed to:
   1 Dental Unit Detachment Geilenkirchen, CFSU(E) Selfkant Kaserne,
Quimperlestr 100, 52511 Geilenkirchen

Billing for family members should be sent to your home address, or you can pay on the day of treatment. Use the form from Great West Life and mail it to the address for members posted outside Canada. The insurance company may request you provide a letter from the dentist indicating the duration of your treatment in hours.

Dr. Claudia Shutte and Dr. Robert Jais, Prof - Wackerle Str. 1, 82487 Garmish-Partenkirchen, Tel: 08821 948141, http://schütte-jais.de

Dr. Fussy, Konig-Ludwig-Strasse 8, Oberammergau, Tel: 08822 4243

Dr. Biermeier, Schitzlergasse 11, Oberammergau, Tel: 08822 4714

Dr. Zopf, Theatrestrasse 2, Oberammergau , Tel: 08822 4927

Dr. Zott, Kappelweg 15, Unterammergau, Tel: 08822 813

Dental Surgeon: Dr. K. Helge Martens, http://www.dentinic.de/zahnklinik/aerzte-und-team/dr-dr-helge-martens
Orthodontist: Dr. Wohlmann, Kieferorthopaedin: [http://www.kfo-wohlmann.de](http://www.kfo-wohlmann.de)

**Specialists**

There is a very large medical community in Murnau and Garmisch-Partenkirchen. The following names, locations, and specialties will give you an idea of where to go. However, usually, your family doctor will be able to assist you with referrals.

Ob/Gyn/Frauenartz: Dr. Andrea Teufel, Obermarktstr 15, Murnau, Tel: 08841-8115

Pediatrician/Kinderarzt: Dr. Lochner, In der Furch 3, Oberammergau, Tel: 08822-3014, or Dr. Gerhard Steinberg, Gehfeldstrasse 1, GAP, Tel: 08821-53077

Orthopedic Surgeon/Orthopaede: Dr. Laubert, Schnitzlergasse 9, Oberammergau, Tel: 08822-3008

Ear, Nose and Throat/HNO: Dr. Hasenau, Hauptmann-Bauer-Weg 2b, Murnau, Tel: 08841-3141, or Dr. Leinberger, Rathausplatz 2, Garmisch, Tel: 08821-52143

Ophthalmologist/Augenarzt: Dr. Schebitz, Bahnhofstrasse 17-19, Murnau, Tel: 08841-2322, or Dr. Feicht, Bahnhofstrasse 22, GAP, Tel: 08821-55421

Physiotherapy: Dr. Holger Meichsner, Ludwig-Thomastr 8, Oberammergau, Tel: 08822-932280

**Local Medical Facilities**

Klinikum Garmisch-Partenkirchen: This 505-bed hospital is an academic teaching hospital of the Ludwigs-Maximilians-University, Munich. It is located at Auenstrasse 6, 82467 Garmisch-Partenkirchen / Germany, Tel: 08821 770 www.klinikum-gap.de

Kinderkrankenhaus (Children’s Hospital): Gehfeldstrasse 24, 82467 Garmisch-Partenkirchen, Tel: 08821-7010

Unfallklinik: The workman’s compensations Primary Care Clinic of Murnau was first opened in 1953. Since then it has developed into a multi-regional care centre, especially for the care of the gravely injured. It is located at Professor Kuentscher 8, 82418 Murnau am Staffelsee, Tel: 08841-480

Radiologie Garmisch-Partenkirchen: Provides Xrays, ultrasound, and mammography and it is located at Partnach 65, GAP, Tel: 08821-708370, or you can use Radiologie Starnberger See located at Osswald 1, Starnberg, Tel: 08151-651840

**Pharmacies**

A German pharmacy is called an Apotheke. In Oberammergau, there are two:

Kofel Apotheke Ettalerstrasse 12 Oberammergau 08822/6664
M-F: 8:30 – 12:30, 1400 – 1830; Sat: 8:00 – 12:30

Stern Apotheke Dorfstrasse 5, Oberammergau 08822/3540
M-F: 8:30 – 12:30, 1400 – 1815; Sat 8:00 – 12:15
There is always a pharmacy open 24 hours within the area; it may be in Murnau or some other town. To find out which pharmacy is open you can call either of the above numbers after hours and the message will tell you where you can go. Military members may order medicine that they need directly from the GK pharmacy.

Religion

German Religion
There are Catholic Churches (Pfarrkirche) in Oberammergau, Unterammergau and Ettal that offer a German Mass on Saturday evenings around 18:30. Sunday masses are around 0830 and 1000. These times are mentioned as “around” because they seem to change with the seasons. The best thing to do is to read the information boards outside the churches in your local area. You will hear the church bells “calling you to church” about 15 minutes before mass starts.

Protestant: Theaterstrasse 10, Sundays and holidays at 0945.

Benedictine Monastery Ettal: 0700, 0800, 0930, and 1100.

English Religion
Garmisch Community Chapel BIDG 127
Protestant and Catholic worship services are held each week.
Catholic Masses: Saturdays 1630 and Sundays at 0900
Protestant Service: Sundays 1045
Sunday School is also conducted. Pastoral counselling is available upon request.
For a counselling appointment, call the chapel office. 08821-7502819

Transportation

The main advantage to living in Oberammergau instead of Garmisch or other nearby communities is the ease of walking or cycling to all of our daily needs. Taxis are not readily available, but busses and trains run hourly to connect to the main rail line between Munich and Garmisch. Note that for work-related transport requirements, military members can use NSO travel and easily arrange to have family members join them on the bus.

Cycling
Renting or owning a bicycle is an option for touring the bike-friendly area of the Ammergauer Alpen. You can rent bikes from the NRC or from two shops in Oberammergau: Radsport Lang at Rottenbucherstrasse 16, or Sportzentrale Papistock, Bahnhofstrasse 6A. All bicycle riders in Germany are subject to German laws and may be fined for non-compliance with regulations. German authorities require that bicycles operated on German streets be in good working condition and equipped with:

   Brakes: Two independently acting braking devices.

   Bell / horn: For dispensing acoustic warning.
Lighting: Non-blinking front headlamp to illuminate the road of white or pale yellow color. A red rear taillight that stays lit when stationary. In daylight and good visibility, bicycles may be used without lights.

Reflectors: white in front and red in rear that may be connected to the lights and/or connected to the pedals. At least two yellow reflectors on each wheel.

Racing bike exceptions: Racing bikes are not required to meet the above rules. However, if riding at night, all bikes, including racing bikes are required to have lights and reflectors. A Racing bike is defined as less than 12 kg, with drop handlebars, a rim diameter at least 630 mm diameter, and a rim width not more than 23 mm.

Mountain bikes are not road bikes so are exempted from certain requirements (unless ridden at night on the roads).

Note that hand signals are slightly different than in Canada: right turn – extend right arm, left turn – extend left arm. For further info: http://bicyclegermany.com/german_bicycle_laws.html

Train Travel/Die Bahn
There is a train running hourly between Oberammergau and Murnau. Oberammergau is on a minor railway sideline – train travel to Oberammergau thus requires a transfer in Murnau. On the upside, the 40-minute journey from Murnau to Oberammergau is beautiful. You can buy tickets from the machine located at the small train station near the Ammergauerhof Hotel or you can just hop on board and pay for your ticket directly to the onboard attendant once you have discussed your ticket requirements. Because day passes start at 0900 and don’t cover early starts, and there are many ticket options, this is the commonly used approach.

Trains from Munich are available once per hour from Murnau. An alternative is to continue by train to Oberau and take the bus from here to Ettal and Oberammergau. Total journey time is generally just less than two hours. Several trains are available from Innsbruck, taking between two and three hours. Transfers are required to other trains or buses at either Murnau, Oberau, or Garmisch-Partenkirchen.

You can book a train in advance in Germany by using their website www.bahn.de or by visiting the main station. The sooner you book, the cheaper the price. You cannot book more than three months in advance. You can also get the 19% VAT discount. To get the VAT discount you must take your VAT form and purchase your ticket at the Main Railway Station where there is a person on duty, either Murnau or Garmisch. You can also book a same day ticket at ticket machines at each station.

Air Travel
There are three airports in a one-to-two hour drive from Oberammergau, Germany. They are Munich Franz Strauss, Memmingen and Innsbruck. Common airlines used within Europe are Lufthansa, Air Berlin, Ryan Air, TUIfly, Hapag-Lloyd Express, Easy Jet, and German Wings. A small airline called Flybe has a direct flight from Frankfurt to Southampton, England. Make sure to read all of the fine print of the cheaper airlines like Ryan Air. Extra charges can add up quickly.
Getting to/from Munich Airport
By car from Oberammergau: take Autobahn 95 either from Murnau or Oberau towards Munich. As you enter the city, stay left and enter the Mittler Ring (there are signs to the Nurnberg/Flughafen). Follow the signs to the airport: You must exit right directly after the Olympic Stadium. After entering Petueletunnel, take the LAST exit in the tunnel on the right (the first exit goes downtown) to Flughafen Munchen on A9. A9 changes to A92 towards Passau, Deggendorf, Landschut and Munchen Franz-Josef-Strauss. Exit A92 at Flughafen Munchen in the direction of Munchen Franz-Josef-Strauss, and Hallbermoos. Join the St2084 and follow the signs to Terminal 1 or 2 (Air Canada and Lufthansa fly into Terminal 2). Drive and pay long-term parking at the airport. GPS: Flughafen Munchen 2, 85356 Munchen. Use this website to pre-book your parking spot at the airport and save up to 40%: http://www.munich-airport.de/en/consumer/anab/auto/parken/online/index.jsp

If taking the train from the airport to Oberammergau, you must take either the S1 or S8 subway to Munchen Haupbahnhof. Trains depart directly from the Hbf to Oberammergau with a change of trains in Murnau, or you can travel direct from Munich to Oberau.

Getting to/from Memmigen Airport
Allgau Airport Memmingen is about 150 km away) at Schleifweg 87766 Memmingerberg. Directions by car from Ulm / Kempten (A7): at the motorway junction Memmingen change from the A7 to the A96, direction Munich. Follow the A96. Leave the A96 at the Memmingen-Ost exit. Bear right onto Münchner Straße, direction Memmingen. At the roundabout, take the 3rd exit, direction Kempten. At the first set of traffic lights bear left onto Augsburger Straße. Keep going straight on through Memmingerberg. At the city limits, Augsburger Straße becomes Schleifweg. After approximately 500m, bear right into the airport premises.

Getting to/from Flughafen Innsbruck Airport in Austria
Arriving from Germany via Garmisch-Partenkirchen, there is no toll sticker required to Innsbruck Airport. From the border crossing at Mittenwald/Scharnitz in the direction of B177, use the federal road 'Zirlerberg', towards Innsbruck and follow the airport signposting. Airport Parking:http://www.innsbruck-airport.com/en/parking.

Bus
City bus #9606 travels between Fussen and Garmisch-Partenkirchen, with stops in all the towns along the way and a stop at the Oberau train station. A current bus schedule can be obtained from the NRC.

Taxis
Taxi fares are expensive in Germany, so to be on the safe side, ask the driver the approximate fare before starting the trip. Up to four passengers may ride at no
additional cost. Two local taxi services are Richter, Welfengasse 2, Tel: 08822-4742, and Goetz, An der Knableite 10, Tel: 08822-3456.

**Canadian Embassy and Passports**

It is advisable to check with the Canadian Embassy and the country to which you are visiting about visa requirements for green and blue passports. These can differ depending on which passport you intend to use. Check with the Canadian Embassy for further information on this and for travel warnings etc. The closest Canadian Embassy is in Berlin: Embassy of Canada, Leipziger Platz 17 10117 Berlin, Tel: 030 20312 0, [www.berlin.gc.ca](http://www.berlin.gc.ca). Other Contact numbers: 020312-322 for inquiries on green (special) passports and 020312-470 for inquiries on lost passports.

As well, we can contact Consular Services, Munich, Tal 29, 803321 Munchen, Tel: 089 219957-0 email: munic@international.gc.ca

Passports when travelling in and out of Germany: always take your passport with you when traveling outside of Germany. Although there are open borders between many European countries, not all of them are in the European Community and you could be subject to a spot check at any border. As well, many hotels, resorts, and rental car companies want to see passports as part of the booking.

When you are screened for Germany, you and your dependents will be required to apply for green passports as part of the pre-deployment process to give you the Government Employee Status and allow you and your family to take advantage of the Status of Forces Agreement (SOFA). You will use this passport when you deploy with your unit on exercises and official missions. On the other hand, if you travel with your dependents on vacation, for leisure, you may want to consider travelling with your blue passport since some countries will not allow you to enter their country with a green passport or even obtain a visa with this passport. German customs also advise that military members should carry their Military ID as well when travelling as proof that you are working for NATO in Oberammergau. Experienced personnel carry their posting messages and obtain a NATO ID card from GK during the first annual administration visit.

**Garbage and Recycling**

Garbage and recycling receptacles are provided by your property owner. Each household bin has a house number on it. Garbage pickup schedules for Oberammergau may be obtained from: [www.gemeinde-oberammergau.de/Formulare/Abfallkalender-2012.pdf](http://www.gemeinde-oberammergau.de/Formulare/Abfallkalender-2012.pdf) Garbage pickup schedules for surrounding towns (Unterammergau, Ettal etc.) may be picked up at the applicable City Hall (Rathaus). Once settled, schedules will arrive by mail to cover the entire year. Schedules are not the same as in Canada and be prepared for garbage, organics and recycling to only be picked up every 4 weeks. Recycling is taken very seriously here and you can be fined if you do not recycle properly. Any problems or questions regarding garbage and recycling may be directed to Domenico Parlante at the Housing Office in the NRC.
The Blue container is for paper products (Papiertonne) and includes paper, newspapers, cardboard, magazines, brochures, catalogues, packing paper, cartons, and books. Cardboard is to be folded and all paper is to be as clean as possible. Items that do NOT go in the blue container: carbon paper, handkerchiefs, diapers, soiled or wet paper, wallpaper, milk/juice cartons, files.

The Grey/Black container is for waste that cannot be recycled (Restmull), such as cooked food, bones, sanitary napkins, diapers, light bulbs, ceramics, porcelain, mirrors, cold ashes, soiled or wet paper, wallpaper and carpeting, toys, audio and video cassettes. Items that do NOT go in the grey/black container: Energy saving bulbs, construction waste, and everything which belongs in the yellow bags, blue, grey or brown containers, in the waste glass bin, clothes or electrical waste.

The Brown container is for compostable/biodegradable garbage (Biomull): You must buy green Bio-Abfallbeutel bags at the German grocery store. They come in a box similar to Ziploc bags. In these bags you may put: garden waste, flowerpot soil, cut grass, green and rotten fruit, weeds, stems, cut flowers, kitchen waste eg. Raw fruit/vegetables, fruit peel, nut and egg shells, coffee and tea filters with contents, cellulose cloths, kitchen towel. Items that do NOT go in brown container: plastic, meat, bones, cooked food, diapers, vacuum cleaner bags, pet litter, ashes, dirt, newspapers, books, cardboard, medicines and batteries.

The Yellow Bags are for plastic and metals (Gelbe Sack). You can only put metal and plastics into these Gelbe sacs. You can pick up a roll of yellow bags at the NRC or from the local Rathaus (City Hall). Bags are not available to purchase in stores. Items that go in the yellow bags are: commercial packaging made from: tin/aluminum, plastic or foam, composite material (milk cartons, juice cartons, vacuum packing. Please clean all items and leave open and loose in the yellow bag. Items that do not go in the yellow bags: paper, glass, electrical equipment, pots and pans, cycle parts, toys, plastic bowls or baskets, soiled covering films (Saran wrap), batteries.

Glass such as wine bottles: separate glass containers into white (clear) “Weiss”, brown (brun) and green (grun) glass containers, which you will find as well as at the Recycling center (Recyclinghof or Wertstoffhof). You must dispose of glass yourself. There are various locations around town to drop off these glass bottles. Be aware you should not do this during quiet hours of 12-2pm, before 0800 or after 6pm.

Diapers: You can order special diaper bins from Garmisch by logging on to the website: www.lra-gap.de, click on Windeltonne or you can get them from CJ7 Engineering and Housing Office at the NATO School (cost per kg 0.42 euro).

Batteries: Used batteries can be disposed of at various places in Oberambergau. V-Markt has a box at the checkout or you can drop them off at the Recycling Hof.

Christmas Trees: Dates for disposal are announced in the Garmisch Newsletter. In Oberambergau, it can be disposed of at the Recycling Hof and in Unterambergau at the Werstoffhof, Gemeindestadl.
Special Collection: Hazardous materials will be accepted for collection on specific days at the Eugen-Papst-Str. Dates will be announced. They will take pesticides, acids, lye and hot chemicals, oil filters, paint, antifreeze, car batteries, expired medications, spray cans etc...

Recycling Hof Facilities
The primary recycling centre is the one at Oberammergau Feldigasse 28, Phone 08822-3636. Materials like lightbulbs, metal, paint, motor oil, wood, hydraulic oil, furniture, batteries, and appliances need to be taken to the Recycling Hof and it is free to drop off recycling items. You can also use this facility to dispose of other garbage, but that comes at a cost of two euros per bag, or by weight for large items.

Used Clothing can be dropped into the container at the Recycling Hof. If you have excess recycling, which you most likely will, you can take it to the Recycling Depot at Patrick Henry Village. The hours are 08:00 - 16:00 Monday to Saturday (see chapter on US Facilities). It is closed on German holidays. You can also use the Re-Use Centre at the Recycling Depot. This is a place to drop off unwanted items such as dishes, bikes, computers, toys, or cleaning products that you no longer need. You can help yourself to any items that you would like to take home.
CHAPTER 3: NATO SCHOOL INFORMATION

Canadian military personnel posted to the NATO School Oberammergau (NSO) will need to clear in shortly after they arrive and also make arrangements to clear in their family members. The NSO provides recreation support and many social activities that will become an important part of your time in Oberammergau and you will all need the facility and parking passes to access all the facilities available. Additional information is available at https://www.natoschool.nato.int/

Basic NSO Information

NSO is located up the hill from Oberammergau on the side of the Laber Mountain. There is a small Bundeswehr (German Army) compound that supports NSO as well as a small business school.

The mission of the NSO is to conduct education and individual training in support of current and developing NATO operations, strategy, policy, doctrine and procedures. This is completed with approximately 170 staff and they train nearly 10,000 students a year on hundreds of courses that run for all but four weeks of the year. This means that, except during the Passion Play, the NSO is responsible for nearly 40,000 hotel nights in this small town and supports a lively restaurant selection.

Access to NSO is through 24/7 guard security and visitors must be registered. Outside of the main compound, visitors can be escorted into the NATO Recreation Centre or the NATO School Lodge. Once families have NSO passes, they can enter the compound alone and eat at the cafeteria with their military family members.

The schedule at NSO is unique in that the year’s courses are scheduled a year in advance and personnel know most of their schedule well in advance. There are two weeks in December and early January when the school is closed for holidays, as well as two weeks in early August.
NATO Recreation Centre (NRC)

The NRC is a hub of community activity and the staff has a wealth of knowledge to provide you during your posting. These are some of the service NRC provides:
• service from the main desk open Mon-Thu 0930-1800 and Fri 0930-1530
• Monthly spousal meetings
• Fitness facilities and gym available 24/7
• Childcare availability, with bulletin boards for the most current info on who in the community is well known and respected for babysitting. Typically this is teenage children of Canadian or American Military families.
• Express Shoppette open Mon – Thu 1200-1800, Tel: 08822-922803
• German and English lessons
• VAT forms
• Yellow recycling bags (Gelbesack)
• Sports equipment, like skis and bicycles, may be rented for members and visiting family and friends on a first-come, first-serve basis. Costs seem to be variable, but if the equipment is used all season, it is a very reasonable charge.
• Information on Community events: make sure you stop at the office in the NATO Recreation Centre and get your name and email address added to the mailing list. This will keep you apprised of all NATO activities.
• Play room: For children under 6 years of age, adult supervision is required
• Game Room: for youth 13 years and older with air hockey, pool tables, a large screen TV, video/DVD player and Sony Play Station 3. You can borrow books and DVDs.
• Multi-Purpose Room: Fitness classes & meetings can be booked by members.
• There is large playground and outdoor BBQ area free for NSO members to use to host gatherings
• There is a party room with a bar that can be booked and used by members with only two euros per drink charged. It is free and is useful for kids birthday parties and minor local interest events like Superbowl and Easter egg hunts.

The location of the NRC is Am Rainenbichl 54, 82487 Oberammergau, Tel: 08822-94813101/3102. There is a Spousal Facebook Page: Contact NRC to be invited and accepted to this valuable information site. It is important to note that families spend a considerable amount of time at the NRC due to all of the special events hosted by individuals and nations.

NATO School Lodge (NSL)

The NSL is a lodging facility primarily for students, however you may reserve rooms for visiting guests. The dining room and bar are open nightly for your enjoyment. There is a Happy Hour on Thursdays where beer sells for two euros each. Many of our social events are held here, specifically in the NATO Community club, a large area within the lodge. Every Monday night in the NCC there is a meet and greet for new students and course directors are required to attend.

Special meals can be booked at this site and is used by the Canadians for occasional gatherings over lunch. The caterers are excellent and meals are very reasonably priced.
Special Events

NSO hosts regular social events that are very well attended and serve as important gatherings for families to get to know each other. The following list is a few of the common yearly events:

Early in the New Year it is normal for the Commandant to host a formal evening celebrating the New Year with couples.

Burn’s night is centered around this Scottish poets’ birthday on 26 January and is a night of formal dress with haggis and scotch, no kids allowed.

Winterfest is hosted by Canada, Norway, Denmark, Switzerland, Austria, Estonia and Germany, it is typically held in February, and it is a fun family event.

Netherlands King’s Day is held in late April or early May to celebrate the Dutch King’s birthday.

Italy Day is held in early June and celebrates Italy’s contribution and presence at NSO.

Canada Day and Independence Day, United States and France: usually a combo celebration in early July.

Family Day has various games/contests available for young and old alike and it acts as a welcome for all of the new families in September. Canada traditionally organizes and supervises a hockey shooting contest.

Oktoberfest: this is an outstanding family-friendly gathering hosted by the German contingent and one of the favourite parties of the year. Oktoberfest in Munich is more famous and a must-see event, this is a great substitute for new families.

Autumn evening is an event held by up to 10 nations at NSO that celebrates harvest with food and wine from all the different countries involved.

Beaujolais Nouveau party is organized and held by France to celebrate the new wine produced by the Beaujolais region.

The International Friendship Club (IFC) provides an excellent opportunity to meet people from the village and become a part of Oberammergau. There is a monthly Stammtisch (social) and the IFC arranges major activities on a monthly basis. Cost is 30 euros per year per family and is widely supported by people at NSO.
CHAPTER 4: USAG GARMISCH INFORMATION

USAG Garmisch provides a great deal of support to NSO personnel, but obtaining access to this military facility and understanding when various support services are open and available will take some time. New personnel will need to make arrangements within the first few weeks to have a Canadian member bring them to Garmisch, sponsor them to get them inside the gate, and assist with in-clearances. You will need access to this facility if your children are enrolled at the Garmisch Elementary Middle School, for purchasing comfort-food items familiar from home at the base exchange, and even for doing large loads of laundry.

The following are useful sources of information on this facility:
http://issuu.com/bmcgarmisch
https://home.army.mil/bavaria/
www.facebook.com/BMC.Garmisch

Basic Information on the Garmisch Kaserne

The Garmisch-Partenkirchen Community provides logistic and community life support to the George C. Marshall Center, the NATO School in Oberammergau, and the Edelweiss Lodge and Resort (AFRC).

The George C. Marshall Center for Security Studies strives to create a more stable security environment by advancing democratic defense institutions and relationships; promoting active, peaceful engagement; and enhancing enduring partnerships among the nations of America, Europe, and Eurasia.

The AFRC is an American resort for military personnel that can be used by Canadian military families, and feels a lot like any other large resort in North America, for those missing home. In the resort is a Starbucks, a typical south-western restaurant, and it offers tours to some interesting local sights like Dachau and the local ski hills.

Support Services

The Americans at USAG Garmisch kindly provide the following support:
• United States Army Europe Installation pass
• Ration card for purchasing alcohol and tobacco
• Privilege cards (for use at US facilities)
• VAT forms and VAT reconciliation
• Information on community events

USAG Garmisch Additional Services
Youth Services, Bldg 715 08821-7502654 offers a wide range of social, developmental, and recreational activities for children, ages 5-19. Sports programs such as baseball, basketball and soccer are offered, along with ski and hiking clubs, and a special club exclusively for kindergartners. In addition, YS plans a monthly calendar with fun and exciting things to do. In the summer months, YS extends its normal operating hours to offer several day camps, the biggest of which is Outdoor Adventure Week. In the winter, YS presents the Wonderful Wednesday ski program.

Girl Guides: every second Tuesday 1430, at Garmisch Elementary School
Moms and Tots (Playgroup): Every Tuesday 1000 -1130 in the Chapel Nursery
Contact 08821-7503777

Cub Scouts: CWO Corriveau can provide details on this activity.

Shopping at American Military Bases
The US Military Base offers plenty of shopping opportunities. There are cash machines available on the US base. You may use your Canadian debit cards to withdraw US cash if it has the corresponding sign on the back of your card. Currently German debit cards are not accepted. Various US publications give information on base activities and within the Garmisch area.

Here is a list of frequently visited services that the Canadian families use:
Barber/Beauty Shop: closed Mondays and Sundays, with fluctuating hours.
Bavarian Shop: closed Mondays.
Commissary: grocery store, if they don’t have an item, you may fill out one of their special order forms. Note that the Commissary is closed on Mondays and Tuesdays. Open Wed to Sat 1000-1900 and Sun 1100-1800, Tel: 08821-908997

Launderette: closed Sundays and Mondays

AAFES Shoppette: open daily

AAFES Main Exchange: open daily

Subway Restaurant

Thrift Store: open Wed, Fridays and Saturdays

Library: open Mon-Fri 1200 – 1900 and Sundays 1400-1900

POV Inspection Point: Bldg 202

Youth Centre/ Youth Sports: Bldg 723 08821-7502600/599

In addition to the services above, there is a camping ground, soccer fields, softball diamonds, tennis courts, and a fitness centre available for use.

Contact Information
USAG Bavaria, Garmisch Information and Referral Services
011-49-8821-750-3777

USAG Bavaria, Garmisch Exchange
011-49-8821-966-7414

USAG Bavaria, Garmisch ID/CAC Card Processing
011-49-8821-750-3345

USAG Bavaria, Garmisch Child Development Center
011-49-8821-750-2684

USAG Bavaria, Garmisch Housing Services Office
011-49-8821-750-3660

Edelweiss Lodge and Resort: St.Martin Strasse 120, 82467


**ANNEX A: LOCAL INFORMATION**

Many day-to-day items in German are simple and straightforward. Others are shockingly complex. This section aims to outline some basic differences that you will encounter.

**Day-to-day facets of German Life**

**Rolladens**
These roll-down shades serve as protection from the cold and sun, give privacy, and offer more security. Most Germans put their rolladens down in the evening, and when they are away from their homes for an extended period. Rolladens are easy to use. Just pull or release the strap inside the house. For more modern rolladens there is often a switch on the wall that you must push. On older windows, you can lock the rolladens in place for extra security by releasing a small lever found on the window frame or doorframe.

**Water**
The tap-water in Germany is safe to drink. Water in this area is considered hard water with a grade of 3. This accounts for a considerable amount of caulk (lime) that cakes shower stalls and kettles. Care needs to be taken with dishwashers and washing machines. Also, note that there is no fluoride added to German water.

**Dishwashers**
Due to the high concentration of caulk, you should use the “5 in 1” dishwasher tablets, powder or “anti-kalk” tablets. In addition, it is very important to add dishwasher salt to the compartment in the base of the dishwasher every one to two months. Do not use regular table salt. You may purchase a box of dishwasher salt crystals (eg: Somat Spezial Salz) in the German grocery stores and in the Commissary. Use a readily available dishwasher cleaner on an empty cycle every 2/3 months to clear away hard water deposits. There is also a filter in the bottom of the dishwasher that needs to be cleaned periodically.

**Stove**
Many German stoves often work like a convection oven because there is always a fan blowing. Food seems to cook faster in these ovens. You may have to shorten the cooking time and/or turn down the temperature. Also, the temperature is in Celsius. It is better to use glass or dark baking dishes in German ovens. Oberammergau is at a high altitude, but this does not seem to affect most recipes from Canada (nobody has successfully made Yorkshire puddings though!). Some avid bakers find they need to add an extra egg to their recipes to help with rising.

**Washing Machine**
Again, due to the high concentration of caulk, you must add a water softening salt/tablets to your washing machine. This is sold in German grocery stores (for example: Calgon in tablet, powder, or liquid form). German washing machines are different from North American machines in that their cycle is very long. This is because hot water does not enter the machine directly. Instead, cold water enters and is heated in the washing machine, therefore extending the cycle. Another difference is that you must clean out the filter a few times a year. It is usually located...
in the front panel of the machine. Refer to the owner’s manual for instructions, or Google the make of your machine and download the instructions. Use a washing machine cleaner on an empty cycle every 2/3 months to clear away hard water deposits.

Dryers
German dryers are smaller than North American dryers and seem to take much longer. They do not often have an exhaust hose, and therefore you must attach the water outlet pipe to your main water outlet pipe, or you must empty the “water drawer.” You must clean out the lint filter after every load. In addition, you should clean out the main dryer filter every 2-3 months or when you notice that your clothes are not getting dry enough. It is located on the lower panel of your dryer. Refer to the owner’s manual or download the manual from the internet.

Irons
You will need to use distilled water in your iron due to hard water build up. Distilled water can be bought at most grocery stores.

Transformers
There were transformers provided by the Housing Supply Cell at CFSU(E) to convert voltage from 220 volts to 110 volts, which allows for the use of appliances purchased in North America to be used in Europe. They are no longer issued but there are still some hand-me-down units that help with not replacing every little electric item from home. The transformer must be rated greater than the wattage of the appliance it services. In cases where more than one appliance can be plugged into a transformer, the total wattage must not exceed the wattage for which the transformer was designed. Extra transformers can also be purchased second hand from people being posted out or at the Thrift shop at USAG Garmisch.

Note the difference between transformers and converters:
Transformer – more heavy duty and can be used with any electrical appliance, provided it does not exceed wattage capability.
Converter – for more lightweight use; should not be used for more than 15 minutes or with items such as computers.

Always ensure that the transformer is turned OFF or unplugged when not in use and precautions should be taken to ensure the safe use of transformers:
• Never use a transformer in a damp or wet place;
• Do not handle a transformer with wet hands or feet;
• Always disconnect a transformer before moving it;
• Always ensure that the appliance is in the OFF position before plugging it in.

Note that some of your larger items, like your computer and televisions, may accept up to 250 volts with simply a change in cord. European power cords can be purchased online through Amazon.de, at Expert Technomarkt in Garmisch, or through the manufacturer.

Coffee makers and Kettles
Again, you can use Culligan water or tap water. Due to the hard water in the area you can clean out coffee makers with a specialist citrus cleaner such as “BIO –
ENTKALKER™ made by Heidrun. Kettles clean well with vinegar. Be sure to rinse very well.

Airing out your house
Since German houses do not have forced air furnaces, there is very little air exchange, and your house can become stale smelling very quickly. You should fully open several windows for at least 10 minutes to create new airflow. You will notice many open windows with bedding hanging out to air.

Radiator
Most German houses use hot water radiators, located in each room. The average temperature to keep these on is “3” in the winter, but they can be turned down at night. In the summer, the dial may be turned to the snowflake symbol indicating the rad is off. If you hear a lot of excess water “tinkling,” or if the radiator seems to only be heated on one-half, it is time to let some air out of the radiator. Ask your property owner or a neighbour to show you how to do this the first time with a special radiator key which you can buy at a hardware store.

Window Washing
Try using TipTop Fenster Washe for your windows. You are responsible for cleaning windows, not your landlord.

Door Latch
German houses have a different lock system in their doors. Beware of a small metal lever inside the doorframe where the door latches shut. This small lever goes up and down. When it is up, the door is locked. When it is in the down position, it is unlocked. When you are inside your house, and want to lock it or to avoid the wind blowing it open, you can either put this latch in the up position, or use the keys from the inside to lock the door. However, if you go outside and the door shuts behind you, you will be locked out if the lever is in the up position. Make sure to keep an extra key hidden outside or with a neighbour.

The biggest mistake to make is if the keys are still on the inside of the door, and the latch is in the up position, and the door shuts. You will NOT be able to use an extra key to get back in. The keys in the inside lock prevent keys from working from the outside lock. The only way to get back in is through an open window or by calling a locksmith. It has happened to several of us already! So as a word of caution, do not leave keys in the inside door lock!! Most main entrance doors have a dead-bolt locking mechanism. You will need to turn the key several times to activate and securely lock the door.

Sundays
Sundays are considered a day of rest. Do not mow your lawn, wash your car, do gardening, hang washing out or make excessive noise on Sundays.

Stores, post office closures
Many close for a two to three hour lunch break every day. They are only open until 13:00 on Saturdays, and are closed on Sundays. Tourist stores in Oberammergau are open longer hours and on Sundays. Grocery stores do not close at lunchtime.
The bakery is open Sunday mornings at Tengelmann in Oberammergau until 11:00 and the Aurhammer Bakerei in Unterammergau is open Sunday from 0730 – 1700.

Car Wash
It is not permitted to wash your car on a street or in your driveway in most areas. There are many car washes in the area that you can use.

Festivals
When at a German festival, you will be served your beverage in a glass or mug. You will have to pay a deposit of €1 to €5 for this, but you will get it back when you return your glass. Some people like to take them home as a souvenir, especially at the Christmas markets.

Shopping
Groceries can be bought at the US Commissary or the German Community. The Commissary is open Wednesday through Sunday, from 1000 - 1600. There are four German grocery stores in Oberammergau; Edeka, Netto and Lidl on Bahnhofstrasse and the V-Markt on Rottenbucherstrasse behind the train station (Bahnhof). REWE, ALDI, are found in Oberau and Garmisch, and a large EDEKA is found in Partenkirchen. Most are open 0800 until 2000 hours from Monday to Saturday. German grocery stores are not open on Sunday or statutory holidays. Look for the ALDI/LIDL flyer every Monday and Thursday for interesting specials. Grocery stores will also be closed on public holidays in May, October etc (notices are usually put on the shop doors). See list of Common German Words for a list of food items. On Sundays you can buy milk, bread and a few other items at the Gas Station AGIP on Bahnhofstrasse in Oberammergau.

VAT Forms
Expensive items can be purchased using a VAT form. Common examples include furniture purchases or high-priced clothing items. A 19% value-added tax (Mehrwertsteuer) is built in to the price of all items. In accordance with SOFA we are offered tax relief in the form of VAT forms. You can use these forms for all your shopping (excluding groceries) at stores that accept them. VAT forms may be purchased at USAG for a price of 5 USD per form. Once completed by the vendor, you must return the top white copy to the VAT office at the USAG. You are allowed to purchase 10 VAT forms the first time and single forms after that. You can also purchase VAT forms for outside Germany, but only in Geilenkirchen. Please ask the vendor if they will accept the VAT form, before you make a purchase. VAT office hours differ from day to day but there is a drop box located at Bldg 203 at the USAG if the VAT office is closed.

Local Businesses

Types of shops and services
Grocery Stores: Aldi, Rewe, Lidl, Netto and Tenglemanns are some of the popular grocery stores. When you are checking out, you will feel very rushed at first. As items are scanned, you should put them directly into your cart and worry about bagging them later. Make sure to bring your own bags or baskets. Most people pay cash or use their bankcard.
Bakeries (Backerei): – all the grocery stores have a fresh bakery section.
• Komm, Schnitzlergasse 2, O’gau
• Brandmeier, Steinbachergasse 15, O’gau
• Aurhammer, Schnitzlergasse 11, O’gau or, In der Weide 2, Unterammergau
• AGIP gas-station has fresh baking available on Sundays, as does the Muller backerei in Tengleman.

Butchers (Metzgerei): Tengelman and V-Markt have a butcher in the store. V-Markt is the best place to buy Weisswurst
• Christian Gerold, Dorfstrasse 26, O’gau
• Georg Gerold, Verlegergasse 1, O’gau

Fruit and Vegetables:
• Peri’s, Ludwig-Thomasstrasse 5, O’gau
• Krach’s Laden, Bahnhofstr, O’gau

Fish: on Thursdays there is a fish truck at Sternplatz, Dorfstrasse 26. Fresh, farmed fish is available.

Health Food: Heidi’s, Dorfstrasse 32, is a small health food and organic produce store. Most Supermarket’s carry a selection of organic products also.

Shoes (Schuhegeschäf):
• Schuladen, Dorfstrasse 2, O’gau
• Schuhhaus Wolf, Dorfstrasse 24 – also offers shoe repair

Flowers/Plants (Blumen):
• Blumen Schneller, Dorfstrasse 41
• Der Neue Blumenladen, Bahnhofstr 12 – opposite Tengelmann – they also deliver.

Electronics:TV, satellite installation, video, cell phones
• Electronic Partner Ott, Tirolergasse 5
• Radio Gut, Ludwig-Thomas-Strasse 9

Appliances:
• Gauss, Dorfstrasse 37
• Rutz, Magdalenengasse 1

Arts and Crafts:
• Christa’s Bastelstube Dorfstrasse 34
• Bastelladen Ettalerstr 9

Do-it-Yourself: Baywa or Praktiker in Murnau; OBI in Garmisch, Schongau or Weilheim; V-Markt in Schongau.

Mending Materials: (zippers, thread etc.) Haag Dorfstrasse 13 or Muller Zur Lok 5, near train station

School Supplies:
• Müller, Zur Lok 5
• Buchhandlung Schwarz, Devrientweg 3, Oberammergau
• Polz Papiergrosshandel, Schornstrasse 31, Garmisch

Larger Shopping Facilities
Kathe Wohlfahrt: Christmas shop, beautiful to look at any time of year and very busy in December. They will accept VAT forms. There are two in Oberammergau downtown and one in Garmisch in the pedestrian area. They will ship directly to Canada for you.

Hagebaumarkt in Garmisch: the closest thing to a Home Depot, and the go-to spot for most hardware needs. If you need wood cut for a project, they will cut it for free using a large commercial machine.

Media Markt: Electrical appliances shop. These stores are found all over Germany and Europe. They accept the VAT form. There is a large store at Munchener Str 75, 82362 Weilheim.

Möbel Mahler: Large furniture store. Any large items must be picked up at the warehouse which is found in the loading bay area. You may want to take someone who has been there before, or someone who speaks German. They take VAT forms, but be prepared to wait while they fill it out.

IKEA: When you arrive from Canada you will find many useful items for your new home here. They accept one VAT form for each receipt. There are two stores in Munich and one in Augsburg: www.Ikea.de

Malls: Olympia Einkaufs Zentrum Hanauer Straße 68 80993 Munich
089 -14332910 www.olympia-einkaufszentrum.de/

Outlets: Ingolstadt village Otto-Hahn-Str. 1, 85055 Ingolstadt
(0)841-88 63 100 http://www.ingolstadvillage.com/de/home/home

Markets: There is a food market in Garmisch every Friday from 7-12 all year round. There are many farmers’ markets throughout the surrounding towns of this area. Check newspapers or Garmisch newsletter for the times. There is also a Flohmarkt (flea market) held periodically in the parking lot below the ski-school in Oberammergau. It is right on the B23 and there are always signs announcing it. Ettal and other towns have Gartentage (Garden days) on the weekends throughout the summer. They have specialty foods, arts and crafts (usually high quality) and of course beer! Look for the signs posted along the B23, or in the Garmisch newsletter.

Specialty Stores
Antique Stores: Prozent Obermarkt, Murnau or Bahnhofstr, Garmisch
You can find all sorts of interesting old things here; furniture, dishes, clothes, used 220v appliances. Also try Antiquitaten Lenz, Obermarkt 28, 08841-3311 Murnau.

Bookstores (Buchhandlung):
• Hartle Franziska, Bahnhofstr 20, Oberammergau, 08822-945330
• Schwarz KG, Devrientweg 3, Oberammergau, 08822-3553
• Buchhandlung Gattner: has a small section of best-selling English books.
  Obermarkt 13, Murnau
• English Books and magazines can be purchased at the Shopette at USAEUR Garmsich

• Many people also order books through Amazon or Indigo online. Amazon.de has a wide selection of English books, cheaper than in Canada, and they often arrive within a day or two. Click on Englische Bucher in the drop-down menu.

Music Stores:
• Musik-Productiv, Franz Stroher Von-Brug 22, GAP, 08821-4919
• Just Music www.justmusic.de Hanauer Str 91a, 80993 Munchen, 089-3838840

Bicycle Shops:
• Radsport Lang, Rottenbucherstrasse 16, O'gau
• Sportzentrale Papistock, Bahnhofstr 6a, O'gau

Sport Shops:
• Sportzentrale Papistock, Bahnhofstr 6a, O'gau
• Sporthaus Mühlstrasser, Theatrestr 2, O'gau
• Sport Conrad, Chamonixstraße 3-9, 82467 Garmisch-Partenkirchen, 08821 732270
• Obermarkt 18, 82418 Murnau

Hair Salons
• Salon Kretzschmar, Dorfstrasse 41b, 08822-834
• Salon Bartl, Ettalerstrasse 22, 08822-4134

Vehicle Maintenance
These garages fix all makes of cars, not just what is listed.
• Schwaiger, Rottenbucherstrasse 7, 08822-6770 VAG, AUDI and VW
• Krause, Rottenbucherstrasse 5 08822-6365 Opel
• Aurrhammer, Bahnhofstrasse 6 08822-4248, Simca, Fia
• Bogtner, Rottenbucherstrasse 13, 08822-4544, Ford, BMW
• Reiter, Rottenbucherstrasse 08822-864, Mercedes
• Thomas Jochen, Rottenbucherstrasse 9 08822-4139 Renault
• Toyota Hager GmbH, Ammergauer Str 22-24, Saulgrub, 08845-9120 Toyota
• S & W Automobile, Tollernalle 1, Weilheim, 0881-925440, Volvo

Car Rental
For rental vehicles, check in the Yellow Pages under “Autovermietung”. Make sure you bring a VAT form with you to avoid paying the 16 % value-added tax.
• Auto Buchbinder, Rottenbucherstr 9, O'gau, 08822-4139
• Herz Autovermietung, Zugspitzstrasse 81, Garmisch, 08821-18787
• Autovermietung Avis, Hindeburstrasse 35, Garmisch, 08821-55066
• Autohansa Biersack, St Martinstrasse 17, Garmisch, 08821-72051
• Krause, Rottenbucherstrasse 5, O’gau, 08822-6365

Pet Care
Veterinarians
• Dr. Koepf, Konig Ludwig Strasse 5A, O’gua, Tel: 08822-233, M,Tu, Th,F 11-12 and 1500-1700
• Dr. Sauer, Schussangerweg 8, GAP, 08821-76662
M, Tu, Th 10-12; Tu – Fri 1630-1830; Mon 1700-1900

Grooming: Pico-Bello, Hannelore Harthus, Pfarrstr 8, 82418 Murnau, Tel: Home
08841 672554, Cell 0171 1785751

Kennel: Tierheim, Schmalenau 2, GAP, 08821-55967

Dog Sitter: Christine Feistl, 08802-8559 or 0163-9146302

Cat Boarding: Katzensturb, owned and operated by Verena Russo who does not respond to emails in English, but speaks it well. She is at Danielstrasse 21, 82467 Garmisch-Partenkirchen, Tel: 08821-798724, E-mail: info@katzenstueberl.de
Internet: www.katzenstueberl.de

Restaurants
German restaurants that we like:
• Ettaler Muhle, Ettal, 08822-64022
• Grobl Alm, Graswang, 08822-6434
• Gasthof zum Stern, Purshlingstr 16, Unterammergau, 08822-3585
• Schleifmuhle, Lifweg 2, Unterammergau, 08822-1323
• Kolbenalm, Kolbenalmweg 1, O’gua, 08822-6364
• Gasthof Zur Rose, Dedlerstr 9, O’gua 08822-4706
• Maxbrau, Etallerstr 5, O’gua 08822-948740
• Zauberstubn, Etallerstr 58, O’gua 08822-4683
• S’Wirshaus, Dorfstr 28, O’gua, 08822-948770
• August-Schuster-Haus, Am Purschling 08822-3567
• Berggasthaus Romanshohe, Romanshohe, 08822-94445
• Laberhaus, Am Laber 1, O’gua, 08822-4280

Italian
• Wankalm, Kolbengasse 11, O’gua 08822-949673
• La Rustica, Ludwig Thoma Stasse 2, O’gua, 0160-6350352
• La Montanara, Schnitzlergasse 10, O’gua, 08822-6258

Mexican: El Peunte, Daisenbergerstr 3, O’gua, 08822-945777

Turkish: no restaurant, but there is a chicken and donair truck every day in the Oberammergau Deutsch Post parking lot.

Cafes and Eiscafs
• Cafe Hochenleitner Theater Cafe, Faistenmantlgasse 7 Am Passiontheatre, O’gua
• Eiscafe Italia
• Eis Cafe Paradiso (immensely popular all-year round)
• Eis Cafe Scocci

Bars in Oberammergau: Kino Bar, Schemata Zum, Toni, Bemsl
Local Attractions

There is an unbelievable amount to do in such a small town and in the immediate vicinity. An excellent first stop is talk to talk to the folks at the Tourist Information centre in Ammergauer Haus, located at Eugen-Papst-Str. 9a, Oberammergau. Tel: 08822-922740, Opening Hours: M-F 0900 – 1800, Sat 0900-1200, Sunday closed. http://www.ammergauer-alpen.de/de/oberammergau/index.html

Sightseeing Tours: Buy a Familien-Jahreskarte for 65 euros. It includes entrance for 2 adults and 2 children into all Bavarian Museums and Castles for a full year. These can be purchased at any of the castle/museum ticket counters.


Kolbensattel: Oberammergau http://www.kolbensattel-huette.de

Ettal Monastery: Kaiser-Ludwig-Platz 1, D-82488 Ettal. Open every day 0800-1800, no admission charge. abtei.kloster-ettal.de/willkommen


Wieskirche: an amazing nearby church at Wies 12 86989 Steingaden, Open daily 8 –1700, free admission www.wieskirche.de

Neuschwanstein Castle: Alpseestrasse 12, Hohenschwangau. Open daily Apr – Sep, 0900 -1800, Oct–Mar, 1000 – 1600. Admission is 9 euros. Guided tours only. Book your tickets online at least 24 hours in advance and avoid waiting in lineups. Make sure you print your booking confirmation and bring it with you – you must pick up the pre-booked tickets at least 1 hour before your scheduled tour or you will lose the tickets and have to wait. Tickets are purchase/ picked up at the Ticket centre in Hohenschwangau, then you must walk, take a bus, or a horse-drawn carriage up the hill to the castle. http://www.neuschwanstein.de/englisch/palace/index.htm


HerrenChiemsee Castle: Schloss- und Gartenverwaltung Herrenchiemsee D-83209 Herrenchiemsee Located on HerrenInsel (Man’s Island), you must take a ferry to visit this castle. Open Apr – Oct 9- 1800, Nov – Mar 10-1645 hours. Cost 7 euros (free with Jahreskarte) http://www.herrenchiemsee.de/englisch/n_palace/index.htm

Zugspitze: The highest mountain in Germany, and also the highest alpine skiing and toboganing available. It can be reached by either Zugspitzbahn from the Hauptbahnhof in Garmisch, at Hausberg, Kreuzeck or Grainau or on the
Eibsee cable car leaving from Eibsee. Round trip costs 48 euros for adults, 27 euros child. There are family tickets, weekly and yearly passes, which are cheaper. For opening times and weather conditions call 08821/797979

Partnachklamm: (Partnach Gorge) From the parking site at the Olympic Skiing Stadium (Olympia Skistadion) it is a 25 minute walk to the Partnach Gorge. The romantic horse-drawn carriage, which also starts at the parking site, is a more comfortable way to reach your goal. No matter how you get there, sturdy footwear is required – for young and old alike.

American Tours: There are numerous day and longer trips organized out of USAG Garmisch. Check out the Edelweiss website: http://www.edelweisslodgeandresort.com/activities.html for day trips, and the Garmisch newsletter for weekend, longer or special trips.

Garmisch-Partenkirchen

Independent towns for centuries — and still separated by a train station and the Partnach river — Garmisch and Partenkirchen were forcibly grafted together in 1935, under Hitler’s orders, to host the next year’s Winter Olympics. The two sides of town have distinct personalities, best sampled on foot. Partenkirchen is the older of the two, dating to A.D. 15, when it was a Roman town called Partanum. Today, the village is centered on the quiet, cobblestoned Ludwigstrasse, said to trace a branch of the ancient Via Claudia Augusta between Venice and Augsburg. The narrow street is lined with historic buildings in the Bavarian gasthaus style: three or four floors, swept open wooden shutters, and street-facing facades painted in pastel-hued imagery of religious, pastoral and regional scenes.

The Garmisch district is livelier and more après-ski oriented. At its center is a pedestrian lane, Am Kurpark, running between the squares of Richard Strauss Platz and Marienplatz. Here, international brands bump up against quirky bars, restaurants serving everything from pizza to roast pork, and historic buildings like the 16th century Zum Polzn Kaspar House, a former private residence now maintained by the city. When Partenkirchen is headed to bed, the party in Garmisch is just getting started at Pub 33, Peaches or one of the temporary stands serving mugs of glühwein, or mulled wine, and shots of pear schnapps affectionately known as willis.

This winter and summer resort area lies in the Loisach Valley surrounded by the Bavarian Alps. The Zugspitze peaks at 2994 metres, making it Germany’s tallest mountain. GAP is considered to be the winter sports capital of Germany. There are over 40 ski-lifts, 11 cable cars, and a cogwheel train service to more than 68 miles of ski runs. The Olympic Ski Stadium features four ski jumps and the roofed Olympic Ice Stadium houses three rinks. There are 133 kilometres of cross-country ski trails and plenty of thrilling ‘rodel’ (sled) runs.

For summer sports enthusiasts the area features 300 kilometres of alpine footpaths, several modern indoor-outdoor swimming pools and plenty of alpine lakes. Garmisch is home of the United States Army Garrison (USAG) Garmisch, the George C. Marshall Centre for European Security Studies and the Armed Forces Recreation Center (AFRC).
**Amusement Parks:**
- Europa Park: www.europapark.de
- Freizeitpark Ruhpolding www.maerchenpark.de Vorderbrand 7, Ruhpolding
- Legoland: www.legoland.de Wilhelm-Maybach-strasse, 89312 Günzburg, Bayern, Deutschland and note the annual pass availability and benefits
- Playmobil Fun Park: www.playmobil-funpark.com Then choose Zirndorf, Germany and you will get the website in English.
- Skyline Park: http://www.skylinepark.de
- Allgäu Skyline Park, Im Hartfeld 1, 86825 Bad Wörishofen
- Tripsdrill Amusement Park: www.tripsdrill.de

**Entertainment and Sports**
Do not forget that you can use your European Fund Grant for Remote personnel to fund some of these interests.

Bowling: Kegeln is the German equivalent of 10-pin Bowling on smaller lanes.
- Hotel Alte Post, Dorfstrasse 19, O’gau 08822-1091
- Parkhotel Sonnenhof, Konig-Ludwig-Strasse 12, GAP 08821-1071
- Kegelbahn, Zugspitzstrasse 61, GAP, 08821-52984
- Zugspitze Bowling, Zugspitzstrasse 61, GAP, 08821-52021

Climbing: Kletterwald in GAP provides rope-climbing for adults and children.
www.kletterwald-gap.de. There is an indoor bouldering gym in Unterammergau and there is a great deal of outdoor bolted rock climbs available with the most popular being on the side of the Kofel facing Ettal. There is an indoor climbing wall www.kletterhalle-weilheim.de. As well, the Kletterwald in Oberammergau co-located with the alpine coaster and the Kolbensattlehutte is fun for the whole family.

Cross-Country Skiing (Langlauf): Equipment can be rented from the NRC. Ski lessons are offered by the NRC during the winter months. To see which trails are open, check this link: www.ammergauer-alpen.de For a map of local ski trails check this page, you can print the map from the link at the bottom: www.ammergauer-alpen.de/en/oberammergau/all-around-crosscountry-skiing.html

Curling: Bavarian curling (Eisstockschießen) differs quite a bit from Canadian curling, but is still lots of fun: Unterammergau and Oberammergau both have clubs. Contact NRC for further information.
- Olympia-Eissportzentrum: Am Eisstadion 1, Phone +49 8821 753 291 (also Curling!)
- Eisplatz, Hausberg, Nähe Hausberg-Lodge, Tel: 08821-52578
- Eishütte Kainzenbad, Kainzenbad 4, Phone 08821-71107
If the lakes are frozen and open for curling, curling is also possible on the Rißersee and Pflegerei.

Fishing (Angeln): Anyone desiring to fish in Germany must first obtain a German fishing license. In addition, a permit is needed to fish in a specific body of water. Contact the NRC for additional information. Weidachsee in Leutaschtal, Austria has fishing for the whole family. 30 euros/person/day with a four fish catch (trout/saibling), Leutascher Fischerei, Am Weidachsee 289 A-6105 Leutasch, +43-664-8557-303, fischerei.leutasch(at)aon.at
Fitness Centres: Bldg 119 Sheridan Kaserne in Garmisch has a multi-purpose gym with a combined volleyball and basketball court, saunas, weight room, martial arts/aerobic dance workout room, and aerobic room. A variety of fitness classes are provided. The NRC has a fully equipped gym. Check the NATO School weekly bulletin.

Oberammergau Tennis Club/Fitness Centre Schwendengasse 18, provides fully equipped aerobic room and regular fitness classes.

Golf: the Kofel Golf Society offers a full program of golf competitions and trips. AFRC (American Forces Rec Centre) operates a seasonal nine-hole, par 36 Golf Course in Burgrain, on the north end of Garmisch. Lessons, equipment, rental and pro shop available, Tel: 08821-7502626.

Mini-Putt: 18 holes, daily 1100 – 2200, except Wednesday. Ettaler, Strasse, O’gau, next to the Cafe-Restaraunt Hexenstube, 08822-4071

Hang Gliding/Paragliding: Take off is from the Laber Mountain which can be reached by cable car: http://www.laber-bergbahn.de/ Daily flying permits (A and B accompanied by a trained flying instructor as well as L permits) may be obtained in Hotel Bold, Tel: 08822-3021. AFRC Garmisch also offers a five day paragliding course. Tel: 08821-7502591

Hiking (Wanderen): You can hike pretty much anywhere in the area. Trails are well marked and well-maintained. Purchase a good hiking map at V-Markt or a bookstore. NRC can provide guide books. Hiking tours are offered throughout the year by the NRC and the IFC (International Friendship Club)

Hockey (Eishockey): Eissport-Zentrum, Am Eisstadion 1, Garmisch, 08821-753291

Hunting (Jagd): To be able to hunt in Germany, you must take a special course and be certified. In addition, a lottery process is used to determine specific times that individuals may hunt. Contact the NRC for additional information.

Ice Skating (Schlittschuh Laufen): Olympic Ice Stadium Olympia-Eissportzentrum, Am Eisstadion 1, Tel: 08821-753291. If the lakes are frozen and open for skating, then skating is possible on the Riessersee and Eibsee. Garmisch sets up a very small skating rink in the winter in the Marienplatz with rentals.

Movies: There is an English language theatre in Munich, Cinema Muenchen, Nymphenburger Strasse 31, Munich City Center, www.cinema-muenchen.de. Also, Oberammergau hosts an English-laguage movie once a month at the Kino bar.

Museums
• Geigenbau Museum: center for violin building since the 17th century,
  Ballenhausgasse 3, Mittenwald, Tel: 08823 2511, www.geigenbaumuseum-mittenwald.de
• Glenleiten Museum: depicts Bavarian farm life from the 17th to 19th century (similar to Upper Canada Village). Take Murnau/Kochel exit off A95 and watch for signs Freilichtmuseum. www.glenleiten.de
• Heimatmuseum: exhibition of large historical cribs, works of Oberammergau sculptors and painters 08822-3256 http://www.oberammergaumuseum.de
• Pilatushaus: watch a woodcarver at work! www.oberammergaumuseum.de
• Werdenfels Heimatmuseum: three floors displaying insight into life of Partenkirchen area. Ludwigstr. 47 82467 Garmisch-Partenkirchen www.werdenfels-museum.de

Passion Play Theatre: daily tours. Phone 3278

Pools/Spas
• The Wellenberg is open year-round: Monday - Sunday, daily from 10 a.m. - 9 p.m. http://www2.oberammergau.de/ot_e/sportsfun/wellenberg.htm This is an indoor/outdoor pool complex with water slides, diving boards, and saunas.
• Kristalltherme Schwangau www.kristalltherme-schwangau.de
• There is a major pool complex in Garmisch as well.

Racquet Club: Garmisch American Base, Bldg 119 Sheridan Kaserne, 2 racquetball courts. Two community outdoor clay courts are located behind the softball field in the Breitenau Housing Area.

Skiing (Alpine)
Over 50 ski lifts and 100 kms of runs makes this area a skiers paradise! The Zugspitze is open from early November through the end of May. Daily lift tickets and season passes for the Garmisch area are available, tax-free, from the AFRC Hausberg Lodge in Garmisch (located near the base station of the Hausbergbahn (cable car) in Garmisch. For a detailed list of slopes in the area check: www.zugspitze.de/en/winter/index.htm
• In Oberammergau and area, lift tickets may be purchased at the slopes themselves, check: www.ammergauer-alpen.de/en/oberammergau/skiing-areas.html
• For the status of the slopes in the area check: www.ammergauer-alpen.de/oberammergau/schneebericht-2.html
• For Ski Schools check www.ammergauer-alpen.de/en/oberammergau/ski-schools.html
• Wonderful Wednesdays: Garmisch American-school children are dismissed from classes early on Wednesdays and are bussed to the slopes. Ski instruction is provided. There is a fee for the program. Contact Youth Services: 08821-7502654
• Super Saturday Ski Program: Garmisch Child Development Services offers a ski program for community preschoolers and kindergartners on several Saturday mornings during January and February. Parents may register their children at the Child Development centre (Bldg 723) in December.
• Terrific Tuesdays: NATO School Outdoor Recreation offers a ski program for children attending German schools. For a small fee, lessons are given every Tuesday during January and February for 8 weeks. Check the NATO School weekly bulletin for other ski instruction.
Sledding (Rodelbahn): Hausberg in Garmisch has sledding Wednesday and Friday evenings. Hornle in Bad Kohlgrub is open daily (4.5 km run). Natur Rodelbahn in Unterammergau is open 24 hours. Use at your own risk!

Sleigh-Rides, horse-drawn (Pferdeschlitten): Herbert Kopf, Konig-Ludwig-Str 11, O’gau, Tel: 08822-7321

Swimming: the lakes good for swimming are the Plansee (very nice, but always cold), the Eibsee in Garmisch, the Lake by Bad Bayern, the Staffelsee by Murnau and the Walchensee near Mittenwald. Grainau and Farchant also have indoor and outdoor swimming pools.

Whitewater Rafting: Outdoor Recreation in Garmisch offer trips to Austria for whitewater rafting. Contact the NRC for details.

Woodcarving School: The art of woodcarving has a long tradition in Oberammergau dating back to the 12th century. From April to June and September to November, one and two week courses are provided.

Zoos
• Munich ZOO: Tierpark Hellabrunnd www.tierpark-hellabrunn.de/?L=1
  Tierpark Hellabrunn, Tierparkstr. 30, D-81543 Munich
• Augsburg Zoo, Brehmplatz 1 86161 Augsburg, 0821 5671490, www.zoo-augsburg.de
• Innsbruck Zoo, Weiherburggasse 37 Innsbruck, 0512 292323, www.alpenzoo.at

Locally Relevant Internet Information

Useful Web Pages
www.CFappreciation.ca – The Canadian Forces (CF) Appreciation Program was launched in June 2011. This program provides the CF community with access to a wide array of international, national and local discounts for Goods and Services, with emphasis on Leisure Travel. There are fantastic opportunities and amazing family holiday packages at many different locations throughout Europe. Check out the CF R&R Club link for great deals and travel destinations that are of interest to you!

Armed Forces vacation club: www.afvclub.ca Discount packages for travel anywhere in the world for Armed Forced personnel.

www.canadianfavourites.com – Is there a certain food or beverage from Canada that you are REALLY missing? Look no further! Canadian Favourites ships all your favourite foods and beverages Worldwide.

selfkant-europe-din.selfkant.mil.ca This link is located on the Canadian Forces in Europe website (www.europe.forces.gc.ca). First click “What’s new on the web” then “Things to See and Do” to find an updated list of events, entertainment, markets, and dining for different European countries.
www.cfneurope.com You can access CFN /CBC Radio from your computer! Log onto the website and on the right side of the page you will see the link for live streaming.

www.walmart.ca Shop your favourite ‘one-stop shopping’ department store online and have your purchases shipped via your Canadian overseas address

Canadian Tire mail order www.canadiantire.ca

www.thelocal.de- German news in English

CRSelfkEurope@forces.gc.ca – Moving Back to Canada package – send an email to this address for the latest information on moving back to Canada.

www.familyforce.ca www.forcedelafamille.ca

www.europe.forces.gc.ca www.berlin.gc.ca

www.bw.eur.army.mil www.mwrgermany.com

www.AFRCEurope.com

www.bugeurope.com/transport/drivede.html

www.alltravelgermany.com/Germany/Car_Rental/Driving_Tips.ht

**Websites for Christmas Markets**
Christmas brings a lot of traditions and unique festivities to celebrate the special season. One of the greatest advantages of living in Europe is the chance to experience a typical Christmas Market. The ambience and aromas, foods and drinks, handcrafted Christmas merchandise and gifts, is sure to enchant you with the Festive Season atmosphere they evoke.

- Belgium – http://www.christmasmarkets.com/Belgium.html
- France – http://www.christmasmarkets.com/France.html
- Germany – http://www.germany-christmas-market.org.uk/
- Italy – http://www.christmasmarkets.com/Italy.html
- The Netherlands – http://www.christmasmarkets.com/Holland.html
- Poland – http://www.christmasmarkets.com/Poland.html
- Switzerland – http://www.christmasmarkets.com/Switzerland.html

Note: There are many Christmas markets in the area, check at the NRC or in the Garmisch Newsletter for dates and locations.
## ANNEX B: GERMAN WORDS AND PHRASES

<table>
<thead>
<tr>
<th>English</th>
<th>German</th>
<th>English</th>
<th>German</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Greetings</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Good Morning</td>
<td>Guten Morgen</td>
<td>Hello</td>
<td>Serwus</td>
</tr>
<tr>
<td>Good Evening</td>
<td>Guten Abend</td>
<td>Hello (Bavaria)</td>
<td>Gruss Got</td>
</tr>
<tr>
<td>Good Night</td>
<td>Guten Nacht</td>
<td>Good day</td>
<td>Guten tag</td>
</tr>
<tr>
<td>Goodbye</td>
<td>Auf wiedersen</td>
<td>Good-bye (informal)</td>
<td>Tschüss</td>
</tr>
<tr>
<td>Happy Birthday</td>
<td>Gluckliches Neujahr</td>
<td>How are you? (informal)</td>
<td>Wie gehts?</td>
</tr>
<tr>
<td>How are you? (formal)</td>
<td>Wie geht es Ihnen?</td>
<td>I don’t speak German</td>
<td>Ich spreche kein Deutsch</td>
</tr>
<tr>
<td><strong>Basic Words and Phrases</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>Ja</td>
<td>Do you speak English?</td>
<td>Sprechen Sie Englisch?</td>
</tr>
<tr>
<td>No</td>
<td>Nein</td>
<td>Entrance (vehicles)</td>
<td>Einfahrt</td>
</tr>
<tr>
<td>Washroom</td>
<td>Toilette</td>
<td>Exit (vehicles)</td>
<td>Ausfahrt</td>
</tr>
<tr>
<td>Men</td>
<td>Herren</td>
<td>Entrance (pedestrians)</td>
<td>Eingang</td>
</tr>
<tr>
<td>Women</td>
<td>Damen</td>
<td>Exit (pedestrians)</td>
<td>Ausgang</td>
</tr>
<tr>
<td>Please</td>
<td>Bitte</td>
<td>City Centre</td>
<td>Zentrum</td>
</tr>
<tr>
<td>Thank You</td>
<td>Danke</td>
<td>Monday</td>
<td>Montag</td>
</tr>
<tr>
<td>Thank you very much</td>
<td>Dankeschune Vielen dank</td>
<td>Tuesday</td>
<td>Dienstag</td>
</tr>
<tr>
<td>You are welcome</td>
<td>bitteschune</td>
<td>Wednesday</td>
<td>Mittwoch</td>
</tr>
<tr>
<td>Excuse me</td>
<td>Entschuldigen Sie</td>
<td>Thursday</td>
<td>Donnerstag</td>
</tr>
<tr>
<td>Help!!</td>
<td>Hilfe!!</td>
<td>Friday</td>
<td>Freitag</td>
</tr>
<tr>
<td>Hour</td>
<td>Stunde</td>
<td>Saturday</td>
<td>Samstag</td>
</tr>
<tr>
<td>Spring</td>
<td>Frühling</td>
<td>Sunday</td>
<td>Sonntag</td>
</tr>
<tr>
<td>Summer</td>
<td>Sommer</td>
<td>Today</td>
<td>Heute</td>
</tr>
<tr>
<td>English</td>
<td>German</td>
<td>English</td>
<td>German</td>
</tr>
<tr>
<td>--------------</td>
<td>------------</td>
<td>--------------</td>
<td>------------</td>
</tr>
<tr>
<td>Fall</td>
<td>Herbst</td>
<td>Tomorrow</td>
<td>Morgen</td>
</tr>
<tr>
<td>Winter</td>
<td>Winter</td>
<td>Yesterday</td>
<td>Gestern</td>
</tr>
<tr>
<td>Sorry</td>
<td>Verzeihung</td>
<td>My name is...</td>
<td>Mein Name ist...</td>
</tr>
<tr>
<td>Pardon?</td>
<td>Wie bitte?</td>
<td>That is all</td>
<td>Das ist alles</td>
</tr>
<tr>
<td>Closed</td>
<td>Geschlossen</td>
<td>A bag, please.</td>
<td>Eine Tutte bitte.</td>
</tr>
<tr>
<td>Children</td>
<td>Kinder</td>
<td>Left</td>
<td>Links</td>
</tr>
<tr>
<td>Everything is OK.</td>
<td>Alles ist gut</td>
<td>Right</td>
<td>Rechts</td>
</tr>
<tr>
<td>Receipt</td>
<td>Quittung</td>
<td>Withdrawl</td>
<td>Auszahlungen</td>
</tr>
<tr>
<td>A deposit</td>
<td>Einzahlung</td>
<td>Remove Card</td>
<td>Karten Ausgeben</td>
</tr>
<tr>
<td>To sign</td>
<td>Unterschreiben</td>
<td>Signature</td>
<td>Unterschrift</td>
</tr>
</tbody>
</table>

**Numbers**

<table>
<thead>
<tr>
<th>One</th>
<th>Ein(s)</th>
<th>Seven</th>
<th>Sieben</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two</td>
<td>Zwei</td>
<td>Eight</td>
<td>Acht</td>
</tr>
<tr>
<td>Three</td>
<td>Drei</td>
<td>Nine</td>
<td>Neun</td>
</tr>
<tr>
<td>Four</td>
<td>Vier</td>
<td>Ten</td>
<td>Sehn</td>
</tr>
<tr>
<td>Five</td>
<td>Fünf</td>
<td>Twenty</td>
<td>Zwanzig</td>
</tr>
<tr>
<td>Six</td>
<td>Sechs</td>
<td>Thirty</td>
<td>Dreizig</td>
</tr>
</tbody>
</table>

**Useful Business Types**

<table>
<thead>
<tr>
<th>Pharmacy</th>
<th>Apotheke</th>
<th>Bakery</th>
<th>Bäckerei</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bedding/linen</td>
<td>Bettengeschäft</td>
<td>Florist shop</td>
<td>Blumengeschäft</td>
</tr>
<tr>
<td>Book store</td>
<td>Buchhandlung</td>
<td>Electrical supplies</td>
<td>Elektrogeschäft</td>
</tr>
<tr>
<td>Bicycle shop</td>
<td>Farradgeschäft</td>
<td>Hair stylist</td>
<td>Friseur</td>
</tr>
<tr>
<td>Gardening store</td>
<td>Gartengeschäft</td>
<td>Gift shop</td>
<td>Geschenkboutique</td>
</tr>
<tr>
<td>Department store</td>
<td>Kaufhaus</td>
<td>Clothes shop</td>
<td>Kleidergeschäft</td>
</tr>
<tr>
<td>Art shop</td>
<td>Kunsthandlung</td>
<td>Butchery</td>
<td>Metzgerie</td>
</tr>
<tr>
<td>Furniture store</td>
<td>Möbelgeschäft</td>
<td>Dry cleaner</td>
<td>Reinigung</td>
</tr>
<tr>
<td>Tailor</td>
<td>Schneiderei</td>
<td>Shoe Repair</td>
<td>Schumacher</td>
</tr>
</tbody>
</table>
# ANNEX C: USEFUL CONVERSION INFORMATION

## Clothing Conversion Charts

### Women’s clothing

<table>
<thead>
<tr>
<th>North American</th>
<th>5.5 6 7 8 9 9.5 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>36 37 38 39 40 41 42</td>
</tr>
</tbody>
</table>

### Women’s shoes

<table>
<thead>
<tr>
<th>North American Newborn</th>
<th>3m 6m 9m 12m 18m</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>56 62 68 74 80 86</td>
</tr>
</tbody>
</table>

### Infant’s clothing

<table>
<thead>
<tr>
<th>North American</th>
<th>2 3 4 5 6 7 8 9</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>92 98 104 110 116 122 128 134</td>
</tr>
</tbody>
</table>

### Children’s clothing

<table>
<thead>
<tr>
<th>North American</th>
<th>5 6 7 8 9 10 11 12</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>20 22 23 24 25 27 28 30</td>
</tr>
</tbody>
</table>

### Children’s shoes

<table>
<thead>
<tr>
<th>North American</th>
<th>13 1 2 3 4 5 6 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>31 32 33 34 36 37 38 39</td>
</tr>
</tbody>
</table>

### Men’s Shirts

<table>
<thead>
<tr>
<th>North American</th>
<th>32 34 36 38 40 42 44 46</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>42 44 46 48 50 52 54 56</td>
</tr>
</tbody>
</table>

### Men’s Suits/Coats

<table>
<thead>
<tr>
<th>North American</th>
<th>30 32 34 36 38 40 42 44</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>75 80 85 90 95 100 105 110</td>
</tr>
</tbody>
</table>

### Men’s Shoes

<table>
<thead>
<tr>
<th>North American</th>
<th>8 10 12 14 16 18</th>
</tr>
</thead>
<tbody>
<tr>
<td>European</td>
<td>36 38 40 42 44 46</td>
</tr>
</tbody>
</table>

## German Keyboard Accents

In Windows, hold down the Alt key while typing the numbers.

<table>
<thead>
<tr>
<th>Character</th>
<th>Alt Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ä</td>
<td>0196</td>
</tr>
<tr>
<td>ä</td>
<td>0228</td>
</tr>
<tr>
<td>Ö</td>
<td>0214</td>
</tr>
<tr>
<td>ö</td>
<td>0246</td>
</tr>
<tr>
<td>Ü</td>
<td>0220</td>
</tr>
<tr>
<td>û</td>
<td>0252</td>
</tr>
<tr>
<td>ß</td>
<td>0223</td>
</tr>
<tr>
<td>€</td>
<td>0128</td>
</tr>
</tbody>
</table>
Metric Conversion Chart

Oven Temperatures
275 F = 135 C  400 F = 205 C
300 F = 149 C  425 F = 218 C
325 F = 165 C  450 F = 230 C
350 F = 175 C  500 F = 260 C
375 F = 190 C

Cup & Spoon Equivalents
1/4 cup = 60 ml  1/8 tsp = 0.5 ml
1/3 cup = 85 ml  1/4 tsp = 1.5 ml
1/2 cup = 125 ml  1/2 tsp = 3 ml
2/3 cup = 170 ml  3/8 tsp = 4 ml
3/4 cup = 180 ml  1 tsp = 5 ml
1 1/4 cups = 310 ml  1 tbsp = 15 ml
1 1/2 cups = 315 ml  2 tbsp = 30 ml
2 cups = 500 ml  3 tbsp = 45 ml

Temperature Conversion Chart

<table>
<thead>
<tr>
<th>FAHRENHEIT</th>
<th>CELSIUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 F</td>
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<tr>
<td>4 F</td>
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<tr>
<td>6 F</td>
<td>-14.4 C</td>
</tr>
<tr>
<td>8 F</td>
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</tr>
<tr>
<td>10 F</td>
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<td>12 F</td>
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<tr>
<td>18 F</td>
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<tr>
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The equation for converting Fahrenheit to Celsius is:

\[(F-32) * (\frac{5}{9}) = C\]
### Inches to Centimetres Conversion Chart

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<table>
<thead>
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1 inch equals 2.54 centimetres